ICE Offices Involved in Detention Center Inspections

Department of Homeland Security (DHS)

U.S. Immigration and Customs Enforcement (ICE)

Enforcement and Removal Operations (ERO)

EROD Field Offices

Office of Detention Policy and Planning
The office formed in 2009 to oversee ICE’s detention reforms.

Office of Professional Responsibility

Office of Detention Oversight (ODO)
Conduct inspections on an as-needed basis with a focus on key standards which have been identified as areas where a facility may not be in compliance.

Detention Management Division
Also sometimes referred to as the Custody and Management Division

Detention Monitoring Unit
Also sometimes referred to as the Detention Compliance Oversight Program, this office ensures that ICE detention facilities adhere to detention standards.

Detention Standards Compliance Unit
Interprets the detention standards on which the inspections are based.

Contract Technical Representative
The ICE representative with delegated limited authority to bind ICE to contracts. Reviews and finalizes ERO inspection reports and determines final ratings.

The Nakamoto Group
Maryland-based government management company contracted to conduct ERO inspections. Prior to about 2009, the government contracted with other companies including MGT of America, Inc., and Creative Corrections.

Lead Compliance Inspector
The individual who oversees inspections by reviewers with subject-matter expertise at ICE detention facilities. Prior to about 2009, this individual was called the Reviewer-in-Charge (RIC).

Detention Service Managers
Officers stationed at 54 detention facilities to monitor day-to-day compliance with ICE detention standards.

Sources: January 2014 deposition in NIJC v. DHS of the head of the ICE Detention Monitoring Unit; ICE website; and Government Accountability Office October 2014 report