Condition of Confinement Review Worksheet

(This document must be attached to each G-324A Inspection Form)

This Form to be used for Inspections of all Facilities Used Over 72 Hours



ICE Detention Standards Review Worksheet

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Local Jail – IGSA State Facility – IGSA ICE Contract Detention Facility

| Tri-County Justice and Detention Center |
|--|
| Address (Street and Name) |
| 1026 Shawnee College Road |
| City, State and Zip Code |
| Ullin, Illinois 62992 |
| County |
| Pulaski |
| Name and Title of Chief Executive Officer (Warden/OIC/Superintendent) |
| , Warden |
| Name and Title of Lead Compliance Inspector |
| (b)(6). (b)(₹)c |
| Date[s] of Review |
| = mar[n] a = mar = |
| March 2-4, 2010 |
| March 2-4, 2010 Type of Review |
| March 2-4, 2010 |
| (b)(6), (b)(₹)c |

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| DETAILED TO ANGED CTANDADE |

NOTE: FOR EACH STANDARD RATED BELOW ACCEPTABLE, FACILITIES MUST ATTACH A PLAN OF ACTION FOR BRINGING OPERATIONS INTO COMPLIANCE. EACH FACILITY SHOULD EXAMINE THE ENTIRE WORKSHEET TO IDENTIFY AREAS OF IMPROVEMENT, INCLUDING THOSE STANDARDS WHERE AN OVERALL FINDING OF ACCEPTABLE WAS ACHIEVED.

SECTION I DETAINEE SERVICES STANDARDS

BEST COPY AVAILABLE ACCESS TO LEGAL MATERIALS

POLICY: FACILITIES HOLDING ICE DETAINEES SHALL PERMIT DETAINEES ACCESS TO A LAW LIBRARY, AND PROVIDE LEGAL MATERIALS, ACILITIES, EQUIPMENT, DOCUMENT COPYING PRIVILEGES, AND THE OPPORTUNITY TO PREPARE LEGAL DOCUMENTS.

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|---|-------------|----|-----|--|
| COMPONENTS | YES | No | NA. | REMARKS |
| The facility provides a designated law library for detainee use. | ⊠ | | | The facility has a spacious law library available to all detainees upon request. |
| The law library contains all materials listed in the "Access to Legal Materials" Standard, Attachment A. The listing of materials is posted in the law library. | ⊠ | | | |
| The library contains a sufficient number of chairs, is well lit, and is reasonably isolated from noisy areas. | ☒ | | | The law library provides sufficient furnishings and is properly illuminated. |
| The law library is adequately equipped with typewriters and/or computers, and has sufficient supplies for daily use by the detainees. | \boxtimes | | | |
| In addition to the physical law library, detainees have access to the Lexus Nexus electronic law library. | × | | | |
| Where provided, the Lexus Nexus library is updated and is current. | ⊠ | | | The LexisNexis software is available for the ICE detainees at the time of the review was dated November 2009 and considered current. |
| Outside persons and organizations are permitted to submit published legal material for inclusion in the legal library. Outside published material is forwarded and reviewed by ICE prior to inclusion. | × | | | |
| There is a designated ICE or facility employee who inspects, updates, and maintains/replaces legal materials and equipment on a routine basis. | \boxtimes | | | |
| etainees are offered a minimum 5 hours per week in the law library. Detainees are not required to forego recreation time in lieu of library usage. Detainees facing a court deadline are given priority use of the law library. | ⊠ | | | Detainees are allowed access to the law library upon a submitted request. The detainee handbook states detainees may have access to the law library one hour per day, five days per week. |
| Detainees may request materials not currently in the law library. Each request is reviewed and, where appropriate, an acquisition request is timely initiated. Requests for copies of court decisions are accommodated within $3-5$ business days. | × | | | |
| Detainees are permitted to assist other detainees, voluntarily and free of charge, in researching and preparing legal documents, consistent with security. | \boxtimes | | | |
| Illiterate or non-English-speaking detainees without legal representation receive access to more than just English-language law books after indicating their need for help. | ⊠ | | | |
| Detainees may retain a reasonable amount of personal legal material in the general population and in the special management unit. Stored legal materials are accessible within 24 hours of a written request. | . 🛛 | | | |
| Detainees housed in Administrative Detention and Disciplinary Segregation units have the same law library access as the general population, barring security concerns. Detainees denied access to legal materials are documented and reviewed routinely for lifting of sanctions. | | | | |
| All denials of access to the law library fully documented. | ⊠ | | | Facility personnel reported there have been no detainee access denials to the law library. |
| racility staff informs ICE Management when a detainee or group of detainees is denied access to the law library or law materials. | ⊠ | | | |

FOR OFFICIAL USE ONLY (LAW ENFORCEMENT SENSITIVE)

| POLICY: FACILITIES HOLDING ICE DETAINEES SHALL PERMIT DETAINEES FACILITIES, EQUIPMENT, DOCUMENT COPYING PRIVILEGES, AND THE OPPO | ACCESS | TOALAW | LIBRARY RE LEGAL | AND PROVIDE LEGAL MATERIALS; |
|--|-------------|--------|---------------------|------------------------------|
| COMPONENTS | YES | . No | NA | REMARKS |
| Detainees who seek judicial relief on any matter are not subjected to reprisals, retaliation, or penalties. | \boxtimes | | | |
| Acceptable Deficient | AT-RIS | K | | REPEAT FINDING |

The facility has a dedicated law library in a separate multi-purpose room located adjacent to the housing units.

LexisNexis software was updated and found to be operational.

Detainee access to the law library is initiated based on detainee request.

(b)(6), (b)(7)c

/ March 4, 2010

AUDITOR'S SIGNATURE / DATE

ADMISSION AND RELEASE

| COMPONENTS | YES | No | NA | REMARKS |
|--|-------------|------|----|---|
| In-processing includes an orientation of the facility. The orientation includes: Unacceptable activities and behavior, and corresponding sanctions; How to contact ICE; The availability of <i>pro bono</i> legal services, and how to pursue such services; schedule of programs, services, daily activities, including visitation, telephone usage, mail service, religious programs, count procedures, access to and use of the law library and the general library; sick-call procedures, and the detainee handbook. | ⊠ | | | ICE detainees are provided a site specific and national detainee handbook upon their arrival. |
| Medical screenings are performed by medical staff <u>or</u> persons who have received specialized training for the purpose of conducting an initial health screening. | × | | | Initial medical screenings are performed by trained security staff. |
| Each new arrival is classified according to criminal history and threat levels. Criminal history is provided for each detainee by the ICE field office. | × | | | Criminal history is taken into consideration in determining classification levels. Initial ICE classification is completed at the Broadview Service Processing Center in Broadview, Illinois prior to the detainee's arrival. The classification status is confirmed once the detainee arrives at the center. |
| All new arrivals are searched in accordance with the "Detainee Search" standard. An officer of the same sex as the detainee onducts the search and the search is conducted in an area that affords as much privacy as possible. | \boxtimes | | | |
| Detainees are stripped searched only when cause has been established and not as routine policy. Non-criminal detainees are not strip-searched but are patted down, unless reasonable suspicion is established. | | | | All new arrivals are "pat-down" searched upon their arrival to the center. Strip searches may only occur when cause has been established and the search is approved by appropriate personnel. |
| The "Contraband" standard governs all personal property searches. IGSAs/CDFs use or have a similar contraband standard. Staff prepares a complete inventory of each detainee's possessions. The detainee receives a copy. | | | | |
| Staff completes Form I-387 or similar form for CDFs and IGSAs for every lost or missing property claim. Facilities forward all I-387 claims to ICE. | | | | |
| Detainees are issued appropriate and sufficient clothing and bedding for the climatic conditions. | \boxtimes | | | |
| The facility provides and replenishes personal hygiene items as needed. Gender-specific items are available. ICE Detainees are not charged for these items. | | | | |
| All releases are properly coordinated with ICE using a Form I-203. | \boxtimes | | | |
| Staff completes paperwork/forms for release as required. | | | | The I-203 form is completed and signed by the appropriate ICE personnel. The forms are maintained in the business office area. |
| ACCEPTABLE DEFICIENT | AT-I | RISK | | REPEAT FINDING |

REMARKS:

ICE detainees are "pat down" searched during their processing into the center.

Initial detainee classification is normally completed by trained ICE personnel assigned to the Broadview Service Processing Center in Broadview, Illinois.



POLICY: ALL PACILITIES WILL DEVELOP AND IMPLEMENT A SYSTEM ACCORDING TO WHICH ICE DETAINEES ARE CLASSIFIED. THE ASSIFICATION SYSTEM WILL ENSURE THAT EACH DETAINEE IS PLACED IN THE APPROPRIATE CATEGORY, PHYSICALLY SEPARATED FROM DETAINEES IN OTHER CATEGORIES

| COMPONENTS | YES | No | NA | REMARKS |
|--|-------------|----|-------|---|
| The facility has a system for classifying detainees. In CDFs and IGSAs, an Objective Classification System or similar is used. | | | | An objective classification system is used resulting in all ICE detainees being classified as either level I (minimum), level II (medium), or level III (maximum). The initial classification instrument is completed at the ICE Broadview Service Processing Center. |
| The facility classification system includes: Classifying detainees upon arrival; Separating from the general population those individuals who cannot be classified upon arrival; and The first-line supervisor or designated classification specialist reviewing every classification decision. | ⊠ | | | The initial objective classification system is completed at the ICE Broadview Service Processing Center. The classification status is reviewed by center staff upon detainee arrival. |
| The intake/processing officer reviews work-folders, A-files, etc., to identify and classify each new arrival. | \boxtimes | | | |
| Staff uses only information that is factual, and reliable to determine classification assignments. Opinions and unsubstantiated/ unconfirmed reports may be filed but are not used to score detainees classifications. | \boxtimes | | | |
| Housing assignments are based on classification-level. | × | | | ICE detainees are housed based on classification levels. Maximum classified detainees are housed separate from Minimum status detainees. |
| detainee's classification-level does not affect his/her recreation opportunities. Detainees recreate with persons of similar classification designations. | \boxtimes | | | |
| Detainee work assignments are based upon classification designations. | \boxtimes | | | Detainees classified as maximum are not allowed to work outside the housing unit. |
| The classification process includes reassessment/reclassification. At IGSA's, detainees may request reassessment 60 days after arrival. | \boxtimes | | | <u>.</u> |
| Procedures exist for a detainee to appeal their classification assignment. Only a designated supervisor or classification specialist has the authority to reduce a classification-level on appeal. | \boxtimes | | | |
| Classification appeals are resolved within five business days and detainees are notified of the outcome within 10 business days. | \boxtimes | | | |
| Classification designations may be appealed to a higher authority, such as the Warden or equivalent. | \boxtimes | | | |
| The Detainee Handbook or equivalent for IGSAs explains the classification levels, with the conditions and restrictions applicable to each. | \boxtimes | | | The facility handbook explains the classification levels and corresponding conditions and restrictions for each level. |
| ☐ ACCEPTABLE ☐ DEFICIENT | | | AT-RI | SK REPEAT FINDING |

REMARKS:

All ICE detainees are scheduled to be classified by trained ICE personnel at the Broadview Service Processing Center in Broadview, linois prior to their arrival.

ICE detainees are classified as either minimum, medium or maximum. ICE detainees classified as Maximum are not housed with ICE detainees classified as Minimum.



CORRESPONDENCE AND OTHER MAIL

POLICY: ALL FACILITIES WILL ENSURE THAT DETAINEES SEND AND RECEIVE CORRESPONDENCE IN A TIMELY MANNER, SUBJECT TO MITATIONS REQUIRED FOR THE SAFETY, SECURITY, AND ORDERLY OPERATION OF THE FACILITY. OTHER MAIL WILL BE PERMITTED, SUBJECT TO THE SAME LIMITATIONS. EACH FACILITY WILL WIDELY DISTRIBUTE ITS GUIDELINES CONCERNING CORRESPONDENCE AND OTHER MAIL.

| COMPONENTS | YES | No | NA | REMARKS |
|--|-------------|----|----|--|
| The rules for correspondence and other mail are posted in each housing or common area, or provided to each detainee via a detainee handbook. | \boxtimes | | | The rules for correspondence and other mail are described in the detainee handbook. |
| The facility provides key information in languages other than English; In the language(s) spoken by significant numbers of detainees. List any exceptions. | \boxtimes | | | The detainee handbook is available in English and Spanish. |
| Incoming mail is distributed to detainees within 24 hours or 1 business day after it is received and inspected. | \boxtimes | | | |
| Outgoing mail is delivered to the postal service within one business day of its entering the internal mail system (excluding weekends and holidays). | \boxtimes | | | |
| Staff does not open and inspect incoming general correspondence and other mail (including packages and publications) without the detainee present unless documented and authorized in writing by the Warden or equivalent for prevailing security reasons. | \boxtimes | | | The OIC has authorized in writing the opening and inspecting of general correspondence without the detainee being present for security reasons. Policy is described in both the detainee handbook and policy manual. |
| Staff does not read incoming general correspondence without the Warden's prior written approval. | \boxtimes | | | |
| Staff does not inspect incoming special Correspondence for physical contraband or to verify the "special" status of enclosures without the detainee present. | \boxtimes | | | |
| Staff is prohibited from reading or copying incoming special brrespondence. | \boxtimes | | | |
| Staff is only authorized to inspect outgoing correspondence or other mail without the detainee present when there is reason to believe the item might present a threat to the facility's secure or orderly operation, endanger the recipient or the public, or might facilitate criminal activity. | \boxtimes | | | |
| Correspondence to a politician or to the media is processed as special correspondence and is not read or copied. | \boxtimes | | | |
| The official authorizing the rejection of incoming mail sends written notice to the sender and the addressee. | \boxtimes | | | |
| The official authorizing censorship or rejection of outgoing mail provides the detainee with signed written notice. | | | | |
| Staff maintains a written record of every item removed from detainee mail. | \boxtimes | | | |
| The Warden or equivalent monitors staff handling of discovered contraband and its disposition. Records are accurate and up to date. | \boxtimes | | | |
| The procedure for safeguarding cash removed from a detainee protects the detainee from loss of funds and theft. The amount of cash credited to detainee accounts is accurate. Discrepancies are documented and investigated. Standard procedure includes issuing a receipt to the detainee. | \boxtimes | | | |
| Original identity documents (e.g., passports, birth certificates) are immediately removed and forwarded to ICE staff for placement in A-files. | \boxtimes | | | |
| Staff provides the detainee a copy of his/her identity ocument(s) upon request. | | | | |
| Staff disposes of prohibited items found in detainee mail in accordance with the "Control and Disposition of Contraband" | \boxtimes | | | |

-FOR OFFICIAL USE ONLY (LAW ENFORCEMENT SENSITIVE)

| CORRESCOTOR OF AND RECEIVE CORRESPONDENCE IN A TIMELY MANNER, SUBJECT TO LIMITATIONS REQUIRED FOR THE SAFETY, SECURITY, AND ORDERLY OPERATION OF THE FACILITY. OTHER MAIL WILL BE PERMITTED, UBJECT TO THE SAME LIMITATIONS. EACH FACILITY WILL WIDELY DISTRIBUTE ITS GUIDBLINES CONCERNING CORRESPONDENCE AND OTHER MAIL. | | | | | | |
|--|-------------|--|------|---|--|--|
| Standard or the similar prevailing policy in IGSAs. | d | | | | | |
| Every indigent detainee has the opportunity to mail, at government expense, reasonable correspondence about a legal matter, in three one ounce letters per week and packages deemed necessary by ICE. | \boxtimes | | | Indigent ICE detainees are allowed three free one ounce letters per week. | | |
| The facility has a system for detainees to purchase stamps and for mailing all special correspondence and a minimum of 5 pieces of general correspondence per week. | \boxtimes | | | Detainees can purchase pre-stamped envelopes at the center. | | |
| The facility provides writing paper, envelopes, and pencils at no cost to ICE detainees. | \boxtimes | | | | | |
| □ Acceptable □ Deficient | | | Risk | ☐ REPEAT FINDING | | |

The management of correspondence and other mail at the center is handled in a fashion consistent with the standard.

Auditor's Signature / Date

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POLICY: EVERY OIC WILL DEVELOP A SITE-SPECIFIC DETAINER HANDBOOK TO SERVE AS AN OVERVIEW OF, AND GUIDE TO, THE DETENTION POLICIES, RULES, AND PROCEDURES IN EFFECT AT THE FACILITY. THE HANDBOOK WILL ALSO DESCRIBE THE SERVICES, OGRAMS, AND OPPORTUNITIES AVAILABLE THROUGH VARIOUS SOURCES, INCLUDING THE FACILITY, ICE, PRIVATE ORGANIZATIONS, ETC. EVERY DETAINEE WILL RECEIVE A COPY OF THIS HANDBOOK UPON ADMISSION TO THE FACILITY. COMPONENTS YES NO NA REMARKS The detainee handbook is written in English and translated into The detainee handbook is written in English and Spanish. Detainees are issued a site-Spanish, or into the next most-prevalent Language(s). \boxtimes specific handbook and National Detainee Handbook. The handbook is supplemented by the facility orientation \boxtimes There is no orientation video provided. video, where one is provided. All staff members receive a handbook and training regarding M \Box the handbook contents. The handbook is revised as necessary and there are procedures The most recent detainee handbook is dated in place for immediately communicating any revisions to staff 冈 П П March 4, 2009. and detainees. The most recent detainee handbook is dated There an annual review of the handbook by a designated X March 4, 2009. committee or staff member. The detainee handbook addresses the following issues: Personal Items permitted to be retained by the \boxtimes П detainee; and Initial issue of clothes, bedding and personal hygiene Detainee responsibilities are clearly The detainee handbook states in clear language the basic Ø П П identified in the detainee handbook. detainee responsibilities. The handbook clearly outlines the methods for classification of detainees, explains each level, and explains the classification П X П appeals process. he handbook states when a medical examination will be \boxtimes conducted. The handbook describes the facility, housing units, dayrooms, \boxtimes П П in-dorm activities, and special housing units. The handbook describes official count times and count procedures; meal times and feeding procedures; procedures for medical or religious diets; smoking policy; clothing exchange Ø П П schedules; and, if authorized, clothes washing and drying procedures, and expected personal hygiene practices. The handbook describe times and procedures for obtaining \boxtimes disposable razors, and allows that detainees attending court П П will be afforded the opportunity to shave first. The handbook describes barber hours and hair cutting M П П restrictions. The handbook describes the telephone policy; debit card procedures; direct and free calls; locations of telephones; policy X when telephone demand is high; and policy and procedures for emergency phone calls. The handbook addresses religious programming. \boxtimes The handbook states times and procedures for commissary or X vending machine usage, where available. The handbook describes the detainee voluntary work program. X The handbook describes the library location and hours of Ø operation, and law library procedures and schedules. The handbook describes attorney and regular visitation hours, \boxtimes olicies, and procedures.

he handbook describes the facility contraband policy.

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|---|--------------|--|--|---------|--|--|--|--|
| POLICY: EVERY OIC WILL DEVELOP A SITE-SPECIFIC DETAINER HANDBOOK TO SERVE AS AN OVERVIEW OP, AND GUIDE TO, THE DETERTION POLICIES, RULES, AND PROCEDURES IN EFFECT AT THE FACILITY. THE HANDBOOK WILL ALSO DESCRIBE THE SERVICES, COGRAMS, AND OPPORTUNITIES AVAILABLE THROUGH VARIOUS SOURCES, INCLUDING THE FACILITY, ICE, PRIVATE ORGANIZATIONS, | | | | | | | | |
| ETC. EVERY DETAINEE WILL RECEIVE A COPY OF THIS HANDBOOK COMPONENTS | YES | | | REMARKS | | | | |
| The handbook describes the facility visiting hours and schedule, and visiting rules and regulations. | | | | | | | | |
| The handbook describes the correspondence policy and procedures. | ☒ | | | | | | | |
| The handbook describes the detainee disciplinary policy and procedures, including: • Prohibited acts and severity scale sanctions; • Time limits in the Disciplinary Process; and • Summary of the Disciplinary Process. | \boxtimes | | | | | | | |
| The grievance section of the handbook explains all steps in the grievance process – Including: Informal (if used) and formal grievance procedures; The appeals process; In CDF facilities: procedures for filing an appeal of a grievance with ICE. Staff/detainee availability to help during the grievance process. Guarantee against staff retaliation for filing/pursuing a grievance. How to file a complaint about officer misconduct with the Department of Homeland Security. | ⊠ | | | | | | | |
| The detainee handbook describes the medical sick call procedures for general population and segregation. | × | | | | | | | |
| he handbook describes the facility recreation policy including: Outdoor recreation hours. Indoor recreation hours. | × | | | | | | | |
| The handbook describes the detainee dress code for daily living; and work assignments. | \boxtimes | | | | | | | |
| The handbook specifies the rights and responsibilities of all detainees. | \boxtimes | | | | | | | |
| ☐ ACCEPTABLE ☐ DEFICIENT ☐ AT-RISK ☐ REPEAT FINDING | | | | | | | | |

REMARKS:

The site-specific detainee handbook is available in English and Spanish and was updated in March, 2009. An earlier version of the detainee handbook dated September 28, 2008 was being distributed during the booking process. This issue was corrected during the annual review to include the 2009 handbook.

The ICE National Detainee Handbook is available and issued to each detainee in either English or Spanish.

The handbook is comprehensive and contains appropriate information.

/ March 4, 2010
AUDITOR'S SIGNATURE / DATE

| FOOD SERV | ICE | P. TYL | | |
|-----------------|-----|----------|--|--|
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| POLICY: EVERY FACILITY WILL PROVIDE DETAINES IN COORDANCE WITH THE HIGHEST SANITARY STANDARDS. | TS CAI | RE WIT | H NUTRI | TIOUS AND APPETIZING MEALS, PREPARED IN |
|---|-------------|--------|---------|--|
| COMPONENTS | YES | No | NA | REMARKS |
| The food service program is under the direct supervision of a professionally trained and certified food service administrator. Responsibilities of cooks and cook foremen are in writing. The Food Service Administrator (FSA) determines the responsibilities of the Food Service Staff. | \boxtimes | | | |
| The Cook Supervisor is on duty on days when the FSA is off duty and vice versa. | \boxtimes | | | The Food Service Department has one administrator and three cook foremen. The Food Service Administrator delegates his responsibilities to a cook foreman on weekends. |
| The FSA provides food service employees with training that specifically addresses detainee-related issues. • In ICE Facilities this includes a review of the ICE "Food Service" standard | \boxtimes | | | |
| Knife cabinets close with an approved locking device, and the on-duty cook foreman maintains control of the key that locks the device. | \boxtimes | | | The center does not use knives. All utensils used in the kitchen are stored in a locked security cage. |
| All knives not in a secure cutting room are physically secured to the workstation and staff directly supervises detainees using knives at these workstations. Staff monitors the condition of knives and dining utensils. | \boxtimes | | | Knives are not utilized in the kitchen. Kitchen utensils with a custodial hazard potential such as spatulas, serving spoons and stirring paddles are secured when not in use. Utensils are inventoried and signed out upon issuance. |
| When necessary, special procedures govern the handling of pod items that pose a security threat. | × | | | Food items that could pose a security threat are controlled and maintained in a secure area. Policies and procedures are in place governing the handling of such items. |
| Operating procedures include daily searches (shakedowns) of detainee work areas. | \boxtimes | | | |
| The FSA monitors staff implementation of the facility's population counts procedures. Staff is trained in count procedures. | × | | | |
| The detainees assigned to the food service department look neat and clean. Their clothing and grooming comply with the "Food Service" standard. | \boxtimes | | | |
| The FSA annually reviews detainee-volunteer job descriptions to ensure they are accurate and up-to-date. | ⊠ | | | ICE detainee job descriptions are on file and reviewed annually. |
| The Cook Foreman or equivalent instructs newly assigned detainee workers in the rules and procedures of the food service department. | × | | | |
| During orientation and training session(s), the CS explains and demonstrates: Safe work practices and methods; Safety features of individual products/pieces of equipment; and Training covers the safe handling of hazardous material[s] the detainees are likely to encounter in their work. The Cook Supervisor documents all training in individual | × | | | Orientation and training provided to ICE detainees includes; safe work practices, equipment safety and the safe handling of hazardous chemicals. The Food Service Administrator documents |
| detainee detention files. | | ╽╙ | | all training provided to ICE detainees. |

BESTOODPIPAWAILABLE

POLICY: EVERY PACILITY WILL PROVIDE DETAINES IN ITS CARE WITH NUTRITIOUS AND APPETIZING MEALS, PREPARED IN

| ACCORDANCE WITH THE HIGHEST SANITARY STANDARDS. | YES | No. 1 | NA I | REMARKS |
|--|-------------|-------------|------|--|
| COMPONENTS | TES | No | NA | REMARKS |
| Detainees at CDFs are paid in accordance with the "Voluntary Work Program" standard. Detainee workers at IGSAs are subject to local and state rules and regulations regarding detainee pay. | ⊠ | | | |
| Detainees are served at least two hot meals every day. No more than 14 hours elapse between the last meal served and the first meal of the following day. | | × | | The center provides three hot meals per day. More than 14 hours elapses between the last meal served and the first meal the following day. A review of the center's "Check Door Sheets" indicates that evening meals are delivered to the housing pods and served between 1600 and 1630. Meals the following day are served beginning at 0700. |
| For cafeteria style operations, a transparent "sneeze guard" protects both the serving line and salad bar line. | | | ⊠ | The food service department does not have a cafeteria style operation. All food is served via satellite tray service. |
| The facility has a standard 35-day menu cycle. IGSAs use a 35 day or similar system for rotating meals. | ☒ | | | |
| The FSA or facility considers the ethnic diversity of the facility's detainee population when developing menu cycles (Provide examples). | × | | | A varied menu is provided. Items such as spaghetti, enchiladas, chicken fajitas and chili are offered. |
| A registered dietitian conducts a complete nutritional analysis of every master-cycle menu planned. | ⊠ | | | The current master cycle menus have been nutritionally analyzed and certified by a registered dietitian. |
| The FSA has established procedures to ensure that items on the master-cycle menu are prepared and presented according approved recipes. | ⊠ | | | |
| The Cook Foreman has the authority to change menu items if | | | | |
| necessary. • If yes, documenting each substitution, along with its justification | | | | |
| With copy to FSA All staff and volunteers know and adhere to written "food" | | | | |
| preparation" procedures. | | | | |
| Detainees whose religious beliefs require the adherence to particular religious dietary laws are referred to the Chaplain or FSA. | \boxtimes | | | Religious diet requests are submitted to the Food Service Administrator. |
| A common-fare menu available to detainees whose dietary requirements cannot be met on the main line. Changes to the planned common-fare menu can be made at the facility level; Hot entrees are offered three times a week; The common-fare menus satisfy nutritional recommended daily allowances (RDAs); Staff routinely provide hot water for instant beverages and foods; Common-fare meals are served with: Disposable plates and utensils. Reusable plates and utensils. Staff use separate cutting boards, knives, spoons, scoops, etc., to prepare the common-fare diet items. | ⊠ | | | The Common-Fare menu has been nutritionally analyzed by a registered dietitian and meets the recommended daily intake. ICE detainees participating in this program are offered three hot entrees a week. Meals are prepared using separate utensils and cutting boards. Common-Fare meals are served with disposable plates and utensils. |
| A supervisor at the command level must approve a letainee's removal from the Common-Fare Program. | \boxtimes | | | |

BESTOODSPRAWARABLE POLICY: EVERY FACILITY WILL PROVIDE DETAINERS IN ITS CARE WITH NUTRITIOUS AND APPETIZING MEALS, PREPARED IN ACCORDANCE WITH THE HIGHEST SANITARY STANDARDS. COMPONENTS YES NO NA REMARKS The Warden, in conjunction with the chaplain and/or local religious leaders, provides the FSA a schedule of the \boxtimes \Box \Box ceremonial meals for the following calendar year. The common-fare program accommodates detainees abstaining from particular foods or fasting for religious purposes at prescribed times of the year. Muslims fasting during Ramadan receive their meals after sundown. Jews who observe Passover but do not participate in 図 \Box the Common-Fare Program receive the same Kosher-for- Passover meals as those who do participate. Main-line offerings include one meatless meal (lunch or dinner) on Ash Wednesday and Fridays during Lent. The food service program addresses medical diets. \boxtimes П Satellite-feeding programs follow guidelines for proper X П П sanitation. Hot and cold foods are maintained at the prescribed, "safe" Hot and cold foods were maintained within 冈 \Box the prescribed temperature ranges. All meals temperature(s) while being served. were served within the two hour time frame. A registered dietitian has certified the menus All meals are provided in nutritionally adequate portions. \boxtimes as being nutritionally adequate. Food is not used to punish or reward detainees based upon \boxtimes П he food service staff instructs detainee volunteers on: Personal cleanliness and hygiene; Sanitary techniques for preparing, storing, and \boxtimes serving food; and The sanitary operation, care, and maintenance of equipment. Everyone working in the food service department complies \square П with food safety and sanitation requirements. Standard operating procedures include weekly inspections of all food service areas, including dining and food-preparation Weekly safety and sanitation inspections are \boxtimes conducted by the Food Service Administrator. areas and equipment. Who conducts the inspections? Equipment is inspected for compliance with health and The Southern Seven Health Department, safety codes and regulations. Public Health Authority, conducted an \boxtimes \Box \Box inspection of the food service department on When was the most recent inspection? 10/6/09. Which agency conducted the inspection? Reports of discrepancies are forwarded to the Warden or designated department head, and corrective action is \boxtimes scheduled and completed. Standard procedure includes checking and documenting Dish machine temperatures are checked and 冈 П temperatures of all dishwashing machines after each meal. documented after each meal. Staff documents the results of every refrigerator/freezer Refrigerator and freezer temperatures are \Box 冈 temperature check. checked and documented twice daily. The cleaning schedule for each food service area is M П П conspicuously posted. rocedures include inspecting all incoming food shipments \boxtimes for damage, contamination, and pest infestation.

| | BESTQ | WAKE | 4VKATIL | ABLE | | | |
|---|-----------|-------------|---------|--------|----------------|--------------|----------------|
| POLICY: EVERY FACILITY WILL PR | | ITS CAI | RE WIT | H NUTR | TIOUS AND APPE | FIZING MEALS | S, PREPARED IN |
| COMPONENTS | 2.线车件对 | YES | No | NA I | | REMARKS | |
| Storage areas are locked when not in us | se. | \boxtimes | | | | | |
| | DEFICIENT | | □ Ат | -Risk | REF | PEAT FINDING | |

The food service program is providing ICE detainees with nutritious and attractively presented meals. The menus have been nutritionally analyzed, certified and approved by a registered dietitian.

The Food Service Administrator has developed a detailed orientation and training program. Training is provided in safe food handling procedures, equipment safety, accident prevention and hazardous chemical control training. All ICE detainee workers assigned to Food Service receive proper instructions in regards to rules and procedures to fulfill the mission of the department.

Meals are prepared and plated within the proper temperature requirements. Sanitation was observed to be good during the inspection.

Documentation indicates that more than 14 hours lapses between the evening meal and the first meal the following day. Meal serving schedules should be adjusted to ensure no more than 14 hours occurs between meals.

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FUNDS AND PERSONAL PROPERTY OLICY: ALL FACILITIES WILL IMPLEMENT PROCEDURES TO CONTROL AND SAFEGUARD DETAINEES PERSONAL PROPERTY. OCEDURES WILL PROVIDE FOR THE SECURE STORAGE OF FUNDS, VALUABLES, BAGGAGE AND OTHER PERSONAL PROPERTY; THE DOCUMENTATION AND RECEIPTING OF SURRENDERED PROPERTY; AND THE INITIAL AND REGULARLY SCHEDULED INVENTORYING OF ALL FUNDS, VALUABLES, AND OTHER PROPERTY. STANDARD NA: (IGSA ONLY) CHECK THIS BOX IF ALL ICE DETAINEE FUNDS, VALUABLES AND PROPERTY ARE HANDLED ONLY BY THE ICE FIELD OFFICE OR SUB-OFFICE IN CONTROL OF THE DETAINEE CASE. COMPONENTS YES NO NA REMARKS Detainee funds and valuables are properly separated, stored, and are Funds and valuables are inventoried 冈 accessible only by designated supervisor(s). and secured in an area accessible only by designated supervisors. Detainees' large valuables are secured in a location accessible to 冈 П designated supervisor(s) or processing staff only. Staff itemizes the baggage and personal property of arriving detainees (including funds and valuables). For IGSAs and CDFs, using a 冈 П personal property inventory form that meets the ICE standard? Staff forwards an arriving detainee's medication to the medical staff. 冈 Audits of baggage and non-valuable property occur each quarter and This component is specific to audits are logged and verified. SPC's/CDF's. Audits of ICE \boxtimes П detainee's baggage and non-valuable property are not being documented. Two officers are present during the processing of detainee funds and \Box \Box valuables during in-processing to the facility. Both officers verify 冈 funds and valuables. Staff searches arriving detainees and their personal property for \boxtimes П Staff procedures follow written policy for returning forgotten property A written policy is in place for detainees. \boxtimes П П returning forgotten property to ICE detainees. Property discrepancies are immediately reported to the CDEO or Chief X П П of Security. Staff follows written procedures when returning property to detainees. \boxtimes CDF/IGSA facility procedures for handling detainee property claims \boxtimes П are similar with the ICE standard. The facility attempts to notify an out-processed detainee that he/she left property in the facility: By sending written notice to the detainee's last known address: \boxtimes \Box Via certified mail; and The notice state that the detainee has 30 days in which to claim the property, after which it will be considered abandoned. The facility disposes of abandoned property in accordance with written procedures. All abandoned property is forwarded

REMARKS:

The center has policies and procedures in place to ensure the safeguarding of ICE detainee's funds, valuables and personal property. Center's booking officers inventories and provides receipts for all ICE detainee personal property surrendered during intake processing. Audits of baggage and non-valuable property are not being conducted. Procedures were developed for auditing of ICE detainee's baggage and non-valuable property prior to the completion of the inspection.

/ March 4, 2010 AUDITOR'S SIGNATURE / DATE

ACCEPTABLE

If a CDF/IGSA facility, written procedure requires the

DEFICIENT

prompt forwarding of abandoned property to ICE.

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AT-RISK

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to ICE.

REPEAT FINDING

DETAI**BES**GROOM PARAGORDERES

POLICY: EVERY FACILITY WILL DEVELOP AND IMPLEMENT STANDARD OPERATING PROCEDURES (SOPS) FOR ADDRESSING DETAINEE GRIEVANCES IN TIMELY FASHION. EACH STEP IN THE PROCESS WILL OCCUR WITHIN THE PRESCRIBED TIME FRAME. AMONG OTHER HINGS, A GRIEVANCE WILL BE PROCESSED, INVESTIGATED, AND DECIDED (SUBJECT TO APPEAL) IN ACCORDANCE WITH THE SOPS; A GRIEVANCE COMMITTEE WILL CONVENE AS PROVIDED IN THE SOPS. STANDARD PROCEDURE WILL INCLUDE PROVIDING THE DETAINEE WITH A WRITTEN RESPONSE TO ANY FORMAL GRIEVANCE, WHICH WILL INCLUDE THE BASIS FOR THE DECISION. THE FACILITY WILL ALSO ESTABLISH STANDARD PROCEDURES FOR HANDLING EMERGENCY GRIEVANCES. ALL GRIEVANCES WILL RECEIVE SUPERVISORY REVIEW. REPRISAL AGAINST THE FILER OF A GRIEVANCE WILL NOT BE TOLERATED.

COMPONENTS

YES NO NA REMARKS

| COMPONENTS | YES | No | - NA | REMARKS |
|--|-------------|----|------|---|
| Written procedures provide for the informal resolution of oral grievances (Not mandatory). If yes, the detainee has up to five days within which to make his/her concern known to a member of the staff. | \boxtimes | | | The center's policy addresses the steps and procedures available to ICE detainees regarding grievances. |
| Detainees have access to the grievance committee (or equivalent in IGSA), using formal procedures. • Detainees may seek help from other detainees or facility staff when preparing a grievance. • Illiterate, disabled, or non-English-speaking detainees receive special assistance when necessary. | ⊠ | | | |
| Every member of the staff knows how to identify emergency grievances, including the procedures for expediting them. | \boxtimes | | | |
| There are documented or substantiated cases of staff harassing, disciplining, penalizing, or otherwise retaliating against a detainee who lodged a complaint: • If yes, explain. | | × | | There have been no documented or substantiated cases of staff retaliation due to the lodging of a complaint by an ICE detainee. |
| Procedures include maintaining a Detainee Grievance Log. If not, an alternative acceptable record keeping system is maintained. "Nuisance complaints" are identified in the records. For quality control purposes, staff document nuisance complaints received but not filed. | | | | |
| Staff is required to forward any grievance that includes officer misconduct to a higher official or, in a CDF/IGSA facility, to ICE. | \boxtimes | | | Grievances regarding officer misconduct would be forwarded to ICE. |
| Acceptable Deficient | AT-RIS | SK | | REPEAT FINDING |

REMARKS:

The center has developed and implemented standard operating procedures for addressing ICE detainee grievances in a timely manner. All grievances receive supervisory review. Standard procedures provide ICE detainees with a written response to formal grievances, which include the basis for the decision. The center has prescribed procedures applicable to emergency grievances. Retaliation against the filer of a grievance is forbidden.

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BEST COPY AVAILABLE GROUP LEGAL RIGHTS PRESENTATIONS

POLICY: FACILITIES HOUSING ICE DETAINEES SHALL PERMIT AUTHORIZE PERSONS TO MAKE PRESENTATIONS TO GROUPS OF ETAINEES FOR THE PURPOSE OF INFORMING THEM OF U.S. IMMIGRATION LAW AND PROCEDURES, CONSISTENT WITH THE SECURITY AND ORDERLY OPERATION OF EACH FACILITY. ICE ENCOURAGES SUCH PRESENTATIONS, WHICH INSTRUCT DETAINEES ABOUT THE

| IMMIGRATION SYSTEM AND THEIR RIGHTS AND OPTIONS WITHIN IT. | | | | |
|---|-------------|----|--------|--|
| CHECK HERE IF NO GROUP PRESENTATIONS WERE CONDUCT! ACCEPTABLE OVERALL AND CONTINUE ON WITH NEXT PORTION OF WO | | | AST 12 | MONTHS. MARK STANDARD AS |
| COMPONENTS | YES | No | NA | REMARKS |
| The Field Office is responsive to requests by attorneys and accredited representatives for group presentations. | ⊠ | | | The "Know Your Rights" Pro Bono Organization from Southern Illinois University offers presentations for detainees. |
| Upon receipt of concurrence by the Field Office Director, the facility or authorized ICE Field Office ensures timely and proper notification to attorneys or accredited representatives. | ⊠ | | | |
| The facility follows policy and procedure when rejecting or requesting modifications to objectionable material provided or presented by the attorney or accredited representative. | × | | | No reported incidents were cited. |
| Posters announcing presentations appear in common areas at least 48 hours in advance and sign-up sheets are available and accessible. | \boxtimes | | | |
| Documentation is submitted and maintained when any detainee is denied permission to attend a presentation and the reason(s) for the denial. | \boxtimes | | | There were no cases cited where a detainee has been denied permission to attend a group presentation. |
| When the number of detainees allowed to attend a presentation is limited, the facility provides a sufficient number of presentations so at all detainees signed up may attend. | × | | | |
| Detainees in segregation, unable to attend for security reasons, may request separate sessions with presenters. Such requests are documented. | × | | | |
| Interpreters are admitted when necessary to assist attorneys and other legal representatives. | \boxtimes | | | |
| Presenters are afforded a minimum of one hour to make the presentation and to conduct a question-and-answer session. | ⊠ | | | On February 16, 2010 a "Know Your Rights" presentation was provided at the center. Approved representatives from the Southern Illinois University School of Law were present. |
| Staff permits presenters to distribute ICE-approved materials. | \boxtimes | | | |
| Presenters are permitted to meet with small groups of detainees to discuss their cases after the group presentation. ICE or authorized detention staff is present but do not monitor conversations with legal providers. | | | | |
| Group presenters who have had their privileges suspended are notified in writing by the Field Office Director or designee; and the reasons for suspension are documented. The Headquarters Office for Detention and Removal, Field Operations and Detention management Division, is notified when a group or individual is suspended from making presentations. | × | | | |
| The facility plays ICE-approved videotaped presentations on legal rights at regular opportunities, at the request of outside organizations. | \boxtimes | | | |
| copy of the Group Legal Rights Presentation policy, including attachments, is available to detainees upon request | \boxtimes | | | The Group Legal Rights Presentation is described in the detainee handbook. |

| | GROUP BESTLE | CHARACTER SECTION | INS | |
|---|-----------------------|----------------------|--------------------------|-----------|
| POLICY: FACILITIES HOUSING ICE DETAINEES FOR THE PURPOSE OF INFO | | | | |
| RDERLY OPERATION OF EACH FAC | CILITY. ICE ENCOURAGE | S SUCH PRESENTATIONS | WHICH INSTRUCT DETAINEES | ABOUT THE |
| MMIGRATION SYSTEM AND THEIR RIG | | | | |
| CHECK HERE IF NO GROUP P ACCEPTABLE OVERALL AND CONTIN | | ON OF WORKSHEET. | | |
| COMPON | ENTS | YES NO | NA Carry Harris REMARK | S |
| △ ACCEPTABLE | □ DEFICIENT | ☐ AT-RISK | REPEAT FINDING | |

The facility has allowed several group presentations to take place at the center in the past 12 months with the most recent presentation being provided on February 16, 2010.

The next scheduled outside legal group presentation is approved for March 10, 2010. Representatives from Southern Illinois University (SIU) School of Law are scheduled to provide a legal presentation. 17 individuals representing Southern Illinois University School of Law are scheduled to visit the center.

/ March 4, 2010 Auditor's Signature / Date

| ISSUANCE AND EXCHANGE OF CLOTHING, BEDDING, AND TOWELS | | | | | | |
|---|-------------|-----|----|--|--|--|
| DIJICY: ICE REQUIRES THAT ALL PACILITIES HOUSING ICE DETAINERS. EVERY ICE DETAINEE UPON ARRIVAL. FURTHER, FACILITIES SHALL PROV. LINENS, AND TOWELS FOR AS LONG AS THEY REMAIN IN DETERTION. | | | | | | |
| COMPONENTS | YES | No: | NA | ROWARKS | | |
| The facility has a policy and procedure for the regular issuance and exchange of clothing, bedding, linens, and towels. • The supply of these items exceeds the minimum required for the number of detainees. | × | | | The center's policy addresses the issuance and exchange of clothing, bedding and towels. | | |
| All new detainees are issued clean, temperature-appropriate, presentable clothing during in-processing. Detainees receive: One uniform shirt and one pair of uniform pants, or one jumpsuit; One pair of socks; One pair of underwear (Daily change); and One pair of facility-issued footwear. | × | | | ICE detainees are provided two jumpsuits, four pair of socks and underwear, one pair of shower shoes and one pair of canvas shoes. | | |
| Additional clothing is available for changing weather conditions, or as seasonally appropriate. | | Ø | | ICE detainees are not provided seasonally appropriate clothing during cold weather. Jackets/coats are not available. | | |
| New detainees are issued clean bedding, linens, and towels. They receive at a minimum: One mattress; One blanket; Two sheets; One pillowcase; One towel; and Additional blankets are issued based on local weather conditions. | \boxtimes | | | | | |
| Detainees assigned to special work areas are clothed in accordance with the requirements of the job. | × | | | ICE detainees assigned to the kitchen are provided white jumpsuits. | | |
| Detainees are provided clean clothing, linen and towels. Socks and undergarments - exchanged daily. Outer garments - twice weekly. Sheets - weekly. Towels - weekly. Pillowcases - weekly. | ⊠ | | | | | |
| Food service detainee volunteer workers are permitted to exchange outer garments daily. | ⊠ | | | ICE detainees assigned to the kitchen are provided daily exchange of clothing. | | |
| Volunteer detainee workers are permitted to exchange outer garments more frequently. | ☒ | | | | | |
| ☐ ACCEPTABLE ☐ DEFICIENT ☐ AT-RISK ☐ REPEAT FINDING | | | | | | |

REMARKS:

The center provides clean clothing, bedding, linens and towels to every ICE detainee upon arrival. Routine laundry exchange is provided.

Cold weather clothing such as coats or jackets are not provided to ICE detainees.



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|--|-------------|----|----|---|--|--|
| MARRIAGE REQUESTS 编辑 | | | | | | |
| POLICY: ALL DETAINEE MARRIAGE REQUESTS WILL RECEIVE CASE-BY-CASE CONSIDERATION FROM ICE MANAGEMENT. | | | | | | |
| COMPONENTS | YES | No | NA | RoMARKS | | |
| The Field Office considers detainee marriage requests on a case-by-case basis. | | | | The ICE IEA and DRO Officer confirmed that all ICE detainee marriage requests are reviewed on a case-by-case basis. | | |
| The Field Office Director reviews every marriage request rejected by a Warden/OIC or IGSA. Rejections are documented. | \boxtimes | | | | | |
| It is standard practice to require a written request for permission to marry. | \boxtimes | | | | | |
| The written request includes a signed statement or comparable documentation from the intended spouse, confirming marital intent. | \boxtimes | | | The ICE Case Officer adjudicates all marriage requests. | | |
| The Warden/OIC provides a written copy of his/her decision to the detainee and his/her legal representative. | | | | The ICE Case Officer forwards the decision letter to the detainee and his/her legal representative. | | |
| When permission is denied, the Warden/OIC states the basis for his/her decision. | \boxtimes | | | | | |
| The Warden/OIC provides the detainee with a place and time to make wedding arrangements. | \boxtimes | | | | | |
| ☐ ACCEPTABLE ☐ DEFICIENT ☐ AT-RISK ☐ REPEAT FINDING | | | | | | |

The center has a marriage request policy in place and allows ICE detainees to marry. All marriage requests from ICE detainees are eviewed on a case by case basis by the ICE Field Office.

The center has had four marriage requests during the past year. Three of the requests were denied due to inadequate information provided. One request was approved; however the ICE detained was removed for deportation prior to the marriage being conducted.

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NON-MEDICAL EMERGENCY ESCORTED TRIPS

POLICY: THE IMMIGRATION AND CUSTOMS ENFORCEMENT (ICE) MAY PROVIDE DETAINEES WITH STAFF-ESCORTED TRIPS INTO THE DIMMUNITY FOR THE PURPOSE OF VISITING CRITICALLY ILL MEMBERS OF THE DETAINEE'S IMMEDIATE FAMILY, OR FOR ATTENDING FUNERALS.

STANDARD N/A: CHECK THIS BOX IF ALL ICE NON-MEDICAL EMERGENCY ESCORTED TRIPS ARE HANDLED ONLY BY THE ICE
FIELD OFFICE OR SUB-OFFICE IN CONTROL OF THE DETAINEE CASE.

| FIELD OFFICE OR SUB-OFFICE IN CONTROL OF THE DETAINEE CASE. | · 清醒 [金代] 整个。 | | | |
|---|---------------|----|----|----------------|
| COMPONENTS | YES | No | NA | REMARKS |
| The Field Office Director considers and approves, on a case-by-case basis, trips to an immediate family member's: | | | | |
| • Funeral; or | | | | |
| Deathbed | | | | |
| The facility recognizes mother, father, brother, sister, spouse, child, step-parent, and foster parent as "immediate family". | | | | |
| The IGSA facility notifies ICE of all detainee requests for non-medical escorts. | | | | |
| The detainee's Deportation Officer reviews the file before forwarding a detainee's request, with recommendation, to the approving official. Each recommendation addresses the individual's suitability for travel; e.g., the kind of supervision required. | | | | |
| Each escort includes at least two officers. | | | | |
| Escorting officers report unexpected situations to the originating facility as a matter of procedure, and the ranking supervisor on duty has the authority to issue instructions for completion of the trip. | | | | |
| Escorting officers have the discretion to increase or decrease minimum restraints in accordance with written procedures and classification level of the detainee. | | | | |
| Escort officers are precluded from accepting gifts/gratuities from a tainee, or detainee's relative or friend for any reason. | | | | |
| Escort officers ensure that detainees: Conduct themselves in a manner that does not bring discredit to the ICE; Do not violate federal, state, or local laws; Do not purchase, possess, use, consume, or administer narcotics, other drugs, or intoxicants; Make no unauthorized phone calls; and Know they are subject to search, urinalysis, breathalyzer, or comparable test upon return. | | | | |
| Standard procedure requires the immediate return to the facility of any detainee who violates trip rules. | | | | |
| ☐ ACCEPTABLE ☐ DEFICIENT ☐ | AT-RISK | (| | REPEAT FINDING |

REMARKS:

ICE detainees are transported by ICE for any non-medical emergency escorted trips.

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** POLICY: IT IS ICE POLICY TO PROVIDE ACCESS TO RECREATIONAL PROGRAMS AND ACTIVITIES TO ALL ICE DETAINEES, TO THE EXTENT DOSSIBLE, UNDER CONDITIONS OF SECURITY AND SUPERVISION THAT PROTECT THEIR SAFETY AND WELFARE. in the last of the YES COMPONENTS No NA-REMARKS \boxtimes The facility has a recreation program and facility. A recreational specialist (for facilities with more than 350 detainees) The center houses less than 350 П П \boxtimes ICE detainees. tailors the program activities and offerings to the detainee population. Regular maintenance keeps recreational facilities and equipment in good 冈 condition. The recreational specialist or trained equivalent supervises detainee ICE detainee workers are not \boxtimes assigned to work in recreation recreation workers. areas. The recreational specialist or trainee equivalent oversees recreation 冈 \Box programs for special housing units (SHU) and special-needs detainees. Dayrooms offer sedentary activities, e.g., board games, cards, television. ICE detainees are offered 冈 П checkers, cards, board games and television. Outside recreation was not Outside activities are restricted to limited-contact sports. available for observation due to inclement weather conditions. П 冈 П Interviews with center staff indicated outside activities, when available, are restricted to limited-contact sports. X Each detainee has the opportunity to participate in daily recreation. A review of log books indicated Detainees have access to recreation activities outside the housing units ICE detainees are offered for at least one hour daily, 5 days a week. recreational activities outside of \boxtimes \Box \Box their respective housing units,

| Staff conducts searches of recreation areas before and after use. | \square | | |
|--|-------------|---|--|
| All recreation areas under constant staff supervision. | \boxtimes | | |
| Supervising staff is equipped with radios. | \times | | |
| The facility provides detainees in the SHU at least one hour of outdoor recreation time daily, five times per week. | | × | ICE detainees housed in disciplinary segregation are allowed access only to day room activities. |
| Detainees in disciplinary/administrative segregation receive a written explanation when a panel revokes his/her recreation privileges. | \boxtimes | | |
| Special programs or religious activities are available to detainees. | | | |

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Staff checks all items for damage and condition when equipment is

Volunteers are required to sign a waiver of liability before entering a

secure portion of the facility where detainees are present.

returned.

X Visitors, relatives or friends are not allowed to serve as volunteers. If outdoor recreation is offered, check this box. No further information is required when outdoor recreation is offered. If the facility has no outside recreation, are detainees considered for transfer after six months? If yes, written procedures ensure timely review of all eligible

Case officers make written transfer recommendations about every six- \Box П П month detainee to the OIC. The OIC documents all detainee-transfer decisions, whether yes or no. he detainee's written decision for or against an offered transfer П documented in his/her A-file.

one hour daily, five days a

week.

| BESTREEN AND PROVIDE ACCESS TO RECREATIONAL PROOF POSSIBLE, UNDER CONDITIONS OF SECURITY AND SUPERVISION THAT PROT | RAMS AND | ACTIVIT | IES TO AL | LICE DETAINEES, TO THE EXTENT | |
|--|----------|---------|-----------|-------------------------------|--|
| aff notifies the detainee's legal representative of his/her decision to ccept/decline a transfer. | | | | | |
| If no recreation is available, the ICE Districts routinely review transfer eligibility for all detainees after 60 days. | | | | | |
| The A-file of every detainee who is held more than 60 days without access to recreation contains either a transfer-waiver signed by the detainee, or the OIC's written determination of the detainee's ineligibility for transfer. | | | | | |
| The detainee's legal representative is notified of the detainee's/OIC's decision. | | | | | |
| ☑ ACCEPTABLE ☐ DEFICIENT ☐ AT-RISK ☐ REPEAT FINDING | | | | | |

The center provides ICE detainees access to recreational programs and activities. Recreation is available in both an outdoor and indoor recreation areas separate from the housing units. The outside recreation yard is located outside the building in a secure fenced area. Indoor recreation is available inside the building in a large gymnasium area.

The indoor recreation space has a retractable overhead (garage-type) door installed on part of one wall and when opened, provides limited access to sunlight and air. This wall also contains a fencing fabric outside the door to prevent detainee access outside of the confines of the recreation area.

Recreation logs do not differentiate between indoor and outdoor recreation. Based upon multiple interviews with ICE detainees and staff, it has been several months since ICE detainees have had access to outdoor recreation. Center staff were not able to identify the last time the outdoor recreation space was used.

should be noted that coats or jackets are not provided to ICE detainees. Temperature appropriate clothing would not be available should the overhead retractable door be opened during the colder weather.

If outdoor recreation is not available for periods exceeding six months, ICE detainees should be provided the opportunity to request transfer to a facility that offers outdoor recreation accessibly on a regular basis.

Indoor recreation is available on a daily basis.

ICE detainees housed in disciplinary segregation are not provided access to outside recreation. Recreation is confined to either the center's indoor gymnasium or to dayrooms

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POLICY: FACILITIES WILL PROVIDE ICE DETAINEES OF ALL FAITHS WITH REASONABLE AND EQUITABLE OPPORTUNITIES TO PARTICIPATE THE PRACTICES OF THEIR FAITH, LIMITED ONLY BY THE CONSTRAINTS OF SAFETY, SECURITY, THE ORDERLY OPERATIONS OF THE FACILITY AND BUDGETARY CONSIDERATIONS. REMARKS YES. No NA COMPONENTS Group services are provided in Detainees are allowed to engage in religious services. the multi-purpose room located 冈 П П next to the indoor recreation area. X Space is available for detainees to conduct religious services. The facility allows detainees to observe the major "holy days" of their \boxtimes religious faith. • List any exceptions. The facility accommodates recognized holy-day observances by: Providing special meals, consistent with dietary restrictions; \boxtimes Honoring fasting requirements;

| Allowing activity restrictions. | | L | |
|--|-------------|-------------|--|
| Each detainee is allowed religious items in his/her immediate possession. | \boxtimes | | |
| Volunteer's credentials are checked and verified before allowing participation in detainee programs. | \boxtimes | | Volunteer credentials are checked prior to participat an approved program. |
| Members of faiths not represented by clergy may conduct their own services within security allowances. | | \boxtimes | ICE detainees are not allow conduct their own religious services. |
| Detainees in the Special Management Unit are allowed to participate in religious practices unless otherwise documented for the safety and ecurity of the facility. | \boxtimes | | |

AT-RISK

DEFICIENT

REMARKS:

Religious services are provided by qualified volunteers.

⊠ ACCEPTABLE

Facilitating religious services; and

/ March 4, 2010
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REPEAT FINDING

BEST COPY AVAILABLE DETAINEE TELEPHONE ACCESS POLICY: ALL FACILITIES HOUSING ICE DETAINEES WILL PERMIT DETAINEES! REASONABLE AND EQUITABLE ACCESS TO TELEPHONES. COMPONENTS YES No NA REMARKS Detainee telephones are turned on at 9:00 Detainees are allowed access to telephones during established am every day. facility waking hours. The telephone policy is described in the Upon admittance, detainees are made aware of the facility's \boxtimes detainee handbook which is provided to telephone access policy. every detainee. Ø Access rules are posted in housing units. The facility makes a reasonable effort to provide key 冈 П П information to detainees in languages spoken by any significant portion of the facility's population. Telephones are provided at a minimum ratio of one telephone \boxtimes П The telephone to detainee ratio is 1:12. per 25 detainees in the facility population. Detainee telephones are inspected on a Telephones are inspected regularly by facility staff to ensure \boxtimes routine basis by ICE personnel from the St. that they are in good working order. Louis office. The facility administration promptly reports out-of-order \boxtimes П П telephones to the facility's telephone service provider. The facility administration monitors repair progress and takes appropriate measures to ensure that required repairs are begun \boxtimes П П and completed timely. Detainees are afforded a reasonable degree of privacy for legal X phone calls. A procedure exists to assist a detainee who is having trouble M П placing a confidential call. The facility provides the detainees with the ability to make non- \boxtimes ollect (special access) calls. \boxtimes Special Access calls are at no charge to the detainees. The OIG telephone number was provided The OlG phone number for reporting abuse is programmed into and posted near the detainee telephones. the detainee phone system and the phone number was checked 冈 The telephone number was checked and by the inspector during the review. found to be operational. In facilities unable to fully meet this requirement initially because of limitations of its telephone service, ICE makes П П M The center meets this requirement. alternate arrangements to provide required access within 24 hours of a request by a detainee. No restrictions are placed on detainees attempting to contact \boxtimes attorneys and legal service providers who are on the approved П "Free Legal Services List". Special arrangements are made to allow detainees to speak by telephone with an immediate family member detained in another Facility. Any telephone restrictions are documented. X The facility has a system for taking and delivering emergency \boxtimes detainee telephone messages.

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Emergency phone call messages are immediately given to

Detainees are allowed to return emergency phone calls as soon

Detainees in disciplinary segregation are allowed phone calls

elating to the detainee's immigration case or other legal matters,

detainees.

as possible.

ncluding consultation calls.

Center staff reported emergency phone call

messages have been provided in the recent

past as a result of a death in the family.

| DETAINS POLICY: ALL FACILITIES HOUSING ICE DETAINEES WILL PERMIT DI | | | | AND EQUITABLE ACCESS TO TELEPHONES. |
|---|-------------|---------|----|--|
| COMPONENTS | YES | No | NA | REMARKS |
| etainees in disciplinary segregation are allowed phone calls to consular/embassy officials. | \boxtimes | | | |
| Detainees in disciplinary segregation are allowed phone calls for family emergencies. | \boxtimes | | | |
| Detainees in administrative detention and protective custody are afforded the same telephone privileges as those in general population. | ☒ | | | |
| When detainee phone calls are monitored, notification is posted by detainee telephones that phone calls made by the detainees may be monitored. Special Access calls are not monitored. | × | | | Monitoring notification is posted at each detainee telephone in the housing units. Special access telephone calls are not monitored. |
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Detainee telephones were checked and determined to be operational.

Appropriate consulate and the OIG number was posted in each housing unit.

Detainee interviews revealed no access concerns regarding use of the telephones.

The speed-dial number for the Mexican Consulates Office in Chicago was called on four separate occasions over a period of three days and an automated response requesting the caller to leave a message was provided.

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| VISI POLICY: ICE SHALL PERMIT DETAINERS TO VISIT WITH FAMILY, IS NEWS MEDIA | FATIO | N S, LEGA | | SENTATIVES: SPECIAL INTEREST GROUPS, AND |
| COMPONENTS | YES | No | NA | REMARKS |
| There is a written visitation schedule and hours for general visitation. | \boxtimes | | | The detainee handbook describes the visitation schedule for general visitation. |
| The visitation hours tailored to the detainee population and the demand for visitation. | \boxtimes | | | |
| The visitation schedule and rules are available to the public. | \boxtimes | | | The visitation schedule is posted in the foyer of the entrance of the center. |
| The hours for all categories of visitation are posted in the visitation waiting area. | \boxtimes | | | |
| A written copy of the rules regulating visitation and the hours of visitation is available to visitors. | \boxtimes | | | |
| A general visitation log is maintained. | \boxtimes | | | All individuals entering the center for general visitation are documented in a logbook. |
| The detainees are permitted to retain personal property items specified in the standard. | \boxtimes | | | The detainee handbook describes personal property items a detainee can retain. The items are consistent with the standard. |
| A visitor dress code is available to the public. | \boxtimes | | | |
| Visitors are searched and identified according to standard requirements. | \boxtimes | | | |
| The requirement on visitation by minors is complied with. | \boxtimes | | | Minors are allowed to visit when accompanied by an approved adult. |
| At facilities where there is no provision for visits by minors, CE arranges for visits by children and stepchildren, on quest, within the first 30 days. | | | \boxtimes | Minors are allowed to visit. |
| After that time, on request, ICE considers a transfer, when possible, to a facility that will allow minor visitation. At a minimum, monthly visits are allowed. | | | × | Minors are allowed to visit. |
| Detainees in special housing are afforded visitation. | | | | |
| Legal visitation is available seven (7) days a week, including holidays. | \boxtimes | | | Legal visitation is allowed seven days per week. |
| On regular business days legal visitation hours are provide for a minimum of eight (8) hours per day, and a minimum of four hours per day on weekends and holidays. | ⊠ | | | |
| On regular business days, detainees are given the option of continuing a meeting with a legal representative through a scheduled meal. | ⊠ | | | |
| Private consultation rooms are available for attorney meetings. There is a mechanism for the detainee and his/her representative to exchange documents. | \boxtimes | | | |
| There are written procedures governing detainee searches. | \boxtimes | | | |
| When strip searches are required after every contact visit with a legal representative, the facility provides an option for non-contact visits with legal representatives. | | | | Strip searches are not required after every contact visit with a legal representative. |
| Prior to each visit, legal service providers and assistants are identified per the standard. | \boxtimes | | | |

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The current list of pro bono legal organizations is posted in the

detainee housing areas and other appropriate areas.

A list of Pro Bono legal organizations were

posted and found in the housing units and

law library.

| BEST VOIDY AVAILABLE POLICY: ICE SHALL PERMIT DETAINEES TO VISIT WITH FAMILY, FRIENDS, LEGAL REPRESENTATIVES, SPECIAL INTEREST GROUPS, AND THE NEWS MEDIA. | | | | | |
|---|-------------|--|--|----------------|--|
| he decision to permit or deny a tour is not delegated below the level of Field Office Director. | \boxtimes | | | | |
| Provisions for NGO visitation, as stated in the Detention Standards, are complied with. | \boxtimes | | | | |
| Law enforcement officials who request to visit with a detainee are referred to the ICE Field Office for approval. | \boxtimes | | | | |
| Former detainees or aliens in proceedings, requesting to visit with a detainee, are referred to the OIC or ICE Field Office. | \boxtimes | | | | |
| Procedures are in place, consistent with the detention standard, for examinations by independent medical service providers and experts. | ⊠ | | | | |
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ICE detainees are allowed a minimum of 50 minutes for general visitation per week.

General visitation is provided through a non-contact visit format.

Attorney visits may occur at any time and are provided through a contact visit format.

Visiting hours are posted in the entrance of the center and described in the detainee handbook.

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VOLUNTARY WORK PROCRAM

POLICY: IN EVERY FACILITY OFFERING A VOLUNTARY WORK PROGRAM, ICE DETAINEES WILL HAVE THE OPPORTUNITY TO WORK AND RN MONEY BY PARTICIPATING. WHILE NOT LEGALLY REQUIRED, ICE AFFORDS DETAINEE WORKERS BASIC OCCUPATIONAL SAFETY AND HEALTH ADMINISTRATION (OSHA) PROTECTIONS. CHECK HERE IF ICE DETAINEES ARE NOT AUTHORIZED TO WORK AT THE IGSA FACILITY. MARK NA ON FORM G-324A, PAGE 3 AND MOVE TO NEXT SECTION. COMPONENTS YES No NA REMARKS Does the facility have a voluntary work program? The center's policy allows ICE Do ICE detainees participate? 冈 detainees to participate in a voluntary work program. Detainee housekeeping meets neatness and cleanliness standards. X Detainees have the opportunity to participate in special details, ICE detainees are allowed to however, are never allowed to work outside the secure perimeter. work on special details. Level 3 \boxtimes П П ICE detainees are not allowed to work outside the perimeter of the center. Written procedures govern selection of detainees for the Voluntary 冈 Work Program. Where possible, physically and mentally challenged detainees \boxtimes \Box П participate in the program. The facility complies with work-hour requirements for detainees, not ICE detainees work schedule \boxtimes exceeding: \Box П does not exceed eight hours a Eight hours a day and Forty hours a week. day and forty hours a week. Detainee volunteers generally work according to fixed schedule. \boxtimes If a detainee is removed from a work detail, staff places the written \boxtimes \Box \Box justification for the action in the detainee's detention file. Staff, in accordance with written procedure, ensures that detainee ICE detainee's job blunteers understand their responsibilities as workers before they join responsibilities and the work program. 冈 П requirements are explained and documented prior to assignment to work details. The voluntary work program meets: \boxtimes П \Box OSHA, NFPA, ACA standards Medical staff screen and formally certify detainee food service volunteers. \boxtimes Before the assignment begins; and As a matter of written procedure Detainees receive safety equipment/ training sufficient for the Documentation is on file assignment. indicating training is provided \square П regarding safety training for the job assignment. Proper procedure is followed when an ICE detainee is injured on the \boxtimes job.

REMARKS:

The center allows ICE Detainees to participate in the Voluntary Work Program and to earn money. All work assignments are voluntary. ICE detainees who are physically and mentally able to work are provided the opportunity to participate in the program.

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REPEAT FINDING

SECTION II HEALTH SERVICES STANDARDS

HUNGER STRIKES

OLICY: ALL FACILITIES WILL FOLLOW STANDARD GUIDELINES FOR THE MEDICAL AND ADMINISTRATIVE MANAGEMENT OF ICE TAINEES ENGAGING IN HUNGER STRIKES. BY MONITORING OF THE HEALTH AND WELFARE OF THE INDIVIDUAL DETAINEES, FACILITIES

| COMPONENTS | YES | No | NA | REMARKS |
|---|-------------|----|----|--|
| When a detainee has refused food for 72 hours, it is standard practice for staff to refer him/her to the medical department. | \boxtimes | | | ALOUTE THE PARTY OF THE PARTY O |
| CDFs and IGSAs immediately report a hunger strike to the ICE. | | | | Center policy #5.038 titled "Hunger Strikes" requires that any detainee who has not eaten in 72 hours be referred to the medical department. Interviews with both custody officers and nurses support that this is the practice followed. |
| The facility has established procedures to ensure staff respond immediately to a hunger strike. | ⊠ | | | Center procedure is to move a hunger striker to one of two isolation rooms located in the medical department and to start a hunger strike flow sheet. A hunger striker is under the watch of a custody officer when nursing staff are not in the medical unit. |
| Policy and procedure require that staff isolate a hunger-striking detainee from other detainees. • If yes, in an observation room? | ⊠ | | | Center policy and procedure is to isolate a hunger striking ICE detainee in one of two isolation cells located in the medical unit. |
| Medical personnel are authorized to place a detainee in the Special danagement Unit or a locked hospital room. | \boxtimes | | | Medical personnel are authorized to send a hunger striking ICE detainee to the local hospital for emergency treatment or even hospitalization should their medical condition require such care. |
| Medical staff records the weight and vital signs of a hunger-striking detainee at least once every 24 hours. | ⊠ | | | Center policy requires that weight and vital signs be recorded on a hunger striking ICE detainee at least once every 24 hours. Interviews with nurses support this practice. Review of the chart of a hunger striking ICE detainee revealed documentation of weights and vital signs daily. No other charts were available for review. |
| The OIC of the facility obtains a hunger striker's consent before medical treatment. | × | | | Center policy requires that a hunger striking ICE detainee consent to treatment prior to receiving it. |
| A signed Refusal of Treatment form is required of every detainee who rejects medical evaluation or treatment. | \boxtimes | | | Interviews with nurses support the practice of using "Refusal of Treatment" forms when medical treatment or evaluation is refused. The use of these forms could not be documented on chart review. |
| During a hunger strike, staff document and provide the hunger-striking detainee three meals a day. | \boxtimes | | | Center policy and interviews with both nurses and custody officers support that this practice occurs. |

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| Staff maintains the hunger striker's supply of drinking water/other beverages. | | | | While in general population, an ICE detainee who is not eating has constant access to water in their housing unit. After 72 hours when they are moved to an isolation room in the medical unit, water and other fluids are offered every two hours and documented on a hunger strike flow sheet. |
| During a hunger strike, staff removes all food items from the hunger striker's living area. | | | | Center policy and interviews with both nurses and custody officers support that ICE detainees are not allowed to keep any food items in the isolation cells. |
| Staff is directed to record the hunger striker's fluid intake and food consumption; Does staff always use Hunger Strike Monitoring Form I-839 or similar IGSA form. | | | | Center policy requires that food and fluid intake be recorded. Review of the chart of a hunger striking ICE detainee revealed proper documentation in this area. |
| The medical staff has written procedures for treating hunger strikers. | | | | Prior to medical provider intervention, the nursing staff follow the requirements of the hunger strike flow sheet. Once the medical provider becomes involved, she outlines an individualized treatment plan. |
| staff documents all treatment attempts, including attempts to persuade hunger striker of medical risks. | | | | Interviews with nurses support that all treatment attempts are recorded on the hunger strike flow sheet or in the progress notes. Review of a chart of one hunger striking ICE detainee revealed proper documentation in this area. |
| Staff has received training in identification of hunger strikes. Medical staff receives early training in hunger-strike evaluation and treatment. Staff remains current in evaluation and treatment techniques. | ⊠ | | | Review of training requirements revealed that all staff is trained during orientation. Medical staff receives additional training in the area of hunger strikes. |
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Custody staff closely monitor the refusal of meals. Medical staff are usually notified after the refusal of two to three meals. ICE detainees rarely refuse meals for 72 hours or more. When they do refuse meals or fluids for more than 72 hours, the center's hunger strike policy is closely followed. The center meets this detention standard in both policy and procedure and actual practice.

There has been one ICE detainee who went on a hunger strike within the last year at this center.

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POLICY: EVERY FACILITY WILL ESTABLISH AND MAINTAIN AN ACCREDITED/ACCREDITATION-WORTHY HEALTH PROGRAM FOR THE GENERAL WELL-BEING OF ICE DETAINEES. COMPONENTS YES No REMARKS Facilities operate a health care facility in compliance with The center's health care unit is not state and local laws and guidelines. licensed by any state or local entity. They are not accredited by ACA, П \boxtimes П NCCHC, or JCAHO. They do operate in compliance with state and local guidelines. The facility's in-processing procedures for arriving detainees Medical screening is conducted by an LPN within 30-60 minutes of arrival at include medical screening. the center. A review of 25 ICE detainee \boxtimes charts from the last year pulled at random revealed that all had received medical screening. Center policy #4.003 titled "Offender All detainees have access to and receive medical care. Medical Services" requires that all detainees at the center have access to \boxtimes and receive medical care to maintain their state of health. Interviews with ICE detainees support easy access to medical care. According to the Health Services The facility has access to a PHS/DIHS Managed Health Care Coordinator. Administrator (HSA), the facility has \boxtimes access to this coordinator when necessary. The medical staff is large enough to provide, examine, and Staffing consists of one RN who is also treat the facility's detainee population. the HSA, Three LPNs and a Certified Nursing Assistant (CNA) who passes out oral medications to detainees. The medical provider is a nurse practitioner who comes every Thursday and who is \boxtimes П on call 24/7 when not at the facility. The medical staff is large enough to meet the needs of the detainees as evidenced by timely response to requests for medical care, timely medical screenings and timely health appraisals. Sufficient space is available to maintain The facility has sufficient space and equipment to afford detainee privacy when receiving health care. privacy during medical screenings and \boxtimes П the provision of medical and mental health care. Dental care is provided offsite. The medical facility has its own restricted-access area. The The medical unit is located within the restricted access area is located within the confines of the secure perimeter of the facility. There secure perimeter. are two secure doors that separate the medical unit from the secure hallway \boxtimes outside. The front entrance to the medical unit contains a secure vestibule which contains a window used for administration of oral and topical

medications.

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| POLICY: EVERY FACILITY WILL ESTABLISH AND MAINTAIN AN THE GENERAL WELL-BEING OF ICE DETAINERS. | ACCRE | DITED/A | CCREDI | TATION-WORTHY HEALTH PROGRAM FOR | | | | |
| The medical facility entrance includes a holding/waiting room. | \boxtimes | | | There is a secure hallway outside of the health care unit which contains a metal bench. This hallway is used as the waiting area. | | | | |
| The medical facility's holding/waiting room is under the direct supervision of custodial staff. | | | | Detainees are brought to the waiting area in groups of no more than 5 and are under the constant supervision of the escorting officer | | | | |
| Detainees in the holding/waiting room have access to a drinking fountain. | | | | There is a bath room readily available off of the hallway which is left unlocked during clinic hours. Water for drinking is provided from the sink in the bathroom or the medical clinic itself. | | | | |
| Medical records are kept apart from other files. They are: Secured in a locked area within the medical unit; With physical access restricted to authorized medical staff; and Procedurally, no copies made and placed in detainee files. | ⊠ | | | Medical records are stored in 3 lockable file cabinets within the medical unit. Each room within the medical unit is able to be locked when the unit is not staffed. Only medical staff has access to the medical unit. | | | | |
| Pharmaceuticals are stored in a secure area. | | | | Prescription medication is stored in a lockable medication cart which is kept locked and stored in the medical unit when not in use. Over the counter medications are stored in a locked medication room in locked cabinets. | | | | |
| Medical screening includes a Tuberculosis (TB) test. Every arriving detainee receives a TB test during the admission process; Detainee's TB-screening does not occur more than one business day after his/her arrival at the facility; and Detainees not screened are housed separate from the general population. | ⊠ | | | All ICE detainees receive a TB symptom screening followed by a TB test at intake. Any ICE detainee failing the symptom screening is placed in an isolation room in the medical unit awaiting further workup. The only time a TB test isn't given is if there is written evidence that the detainee has had a past positive TB skin test or a recent negative TB skin test. All detainees who have had a past positive TB skin test are screened using a chest X-ray. | | | | |
| All detainees receive a mental-health screening upon arrival. It is conducted: By a health care provider or specially trained officer; and Before a detainee's assignment to a housing unit. | \boxtimes | | | Mental Health screening is done by a trained booking officer during the booking process and before assignment to a housing unit. | | | | |
| The facility health care provider promptly reviews all I-794s (or equivalent) to identify detainees needing medical attention. | \boxtimes | | | The HSA reviews all medical screenings done on the next business day. | | | | |

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POLICY: EVERY FACILITY WILL ESTABLISH AND MAINTAIN AN ACCREDITED/ACCREDITATION-WORTHY HEALTH PROGRAM FOR THE GENERAL WELL-BEING OF ICE DETAINEES. The HSA who is an RN does all of the The health care provider physically examines/assesses arriving detainees within 14 days of admission/arrival at the health assessments on ICE detainees. Twenty-five randomly pulled charts of facility. ICE detainees from the last year were reviewed. Twenty-four had assessments within 14 days. The 25th chart had the assessment done on the 15th day. All \Box \boxtimes health assessments are reviewed by the nurse practitioner and countersigned. NCCHC guidelines required by the detention standard state that when the health assessment is done by an RN, a physician must review and countersign all assessments. The center's practice does not satisfy the detention standard. Detainees in the Special Management Unit have access to \boxtimes П health care services. Staff provides detainees with health services (sick call) Sick call request forms were available in all pods during the tour. In request slips daily, upon request. segregation, detainees ask the officers Request slips are available in languages other than for them. Detainee interviews support English, including every language spoken by a that forms are readily available. Sick sizeable number of the facility's detainee population. call request forms are delivered to Service-request slips are delivered in a timely M П health care by the officers or by the fashion to the health care provider. detainees themselves during pill line. According to detainee interviews health care responds to a sick call slip in no more than 2-3 days. Slips are available in English and Spanish. The facility has a written plan for the delivery of 24-hour A written plan exists. The HSA and the emergency health care when no medical personnel are on duty 図 nurse practitioner are on call 24/7 when at the facility, or when immediate outside medical attention is not at the facility. required. Both an RN and a nurse practitioner are The plan includes an on-call provider. \boxtimes П These numbers are readily available to The plan includes a list of telephone numbers for local \boxtimes all staff and are located in section "0" ambulance and hospital services. of the plan. Procedures for facility staff to use The plan includes procedures for facility staff to utilize this emergency health care consistent with security and safety. emergency health care consistent with \Box 冈 security and safety are found in the written plan. All staff are trained in First aid and Detention staff is trained to respond to health-related CPR. Training records indicate all staff emergencies within a 4-minute response time. has received this training during \boxtimes orientation. Staff interviews indicate training in this area is current. All staff interviewed indicate a response time of less than 4 minutes. All medication both prescription and Where staff is used to distribute medication, a health care over the counter is administered by provider properly trains these officers. \boxtimes health care staff. Custodial staff do not distribute or administer medication.

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| POLICY: EVERY FACILITY WILL ESTABLISH AND MAINTAIN AN THE GENERAL WELL-BEING OF ICE DETAINERS. | ACCRE | DITED/A | ACCRED | ITATION-WORTHY HEALTH PROGRAM FOR |
| The medical unit keeps written records of medication that is distributed. | | | | Both "Keep on Person" medication which is distributed to detainees for self administration and nurse administered medication are documented on individual detainee specific Medication Administration Records (MAR). Approximately 45-50 MARs were reviewed. All except for one were properly completed. |
| The Form I-819 (or IGSA equivalent) is used to notify the Warden/Facility of a detainee that has special medical needs. | | ⊠ | | At the time of this inspection, the Warden was being notified of ICE detainee special needs via a phone call. No written type of notification was being used. The Warden and HSA indicate that this issue will be corrected immediately. |
| A signed and dated consent form is obtained from a detainee before medical treatment is administered. | | | | Each ICE detainee is asked to sign consent for treatment form during the medical screening process. A review of 25 ICE detainee records from the last year were randomly selected and reviewed. All contained a signed consent for treatment. |
| Detainees use the I-813 (or IGSA equivalent) to authorize the release of confidential medical records to outside sources. | | | | ICE detainees are required to sign a release of medical records prior to their records being released to outside sources. The review of randomly pulled ICE detainee charts showed these releases were being used. |
| The facility health care provider is given advance notice prior to the release, transfer, or removal of a detainee. | \boxtimes | | | According to the HSA, health care is generally given notice that a detainee is going to leave the facility. |
| Detainee's medical records or a copy thereof, are available and transferred with the detainee. | ⊠ | | | According to the HSA, a transfer form accompanies each detainee leaving the facility. Copies of the transfer summary are not kept in the detainee's medical file so I could not independently verify that this was the practice. |
| Medical records are placed in a sealed envelope or other container labeled with the detainee's name and A-number and marked "MEDICAL CONFIDENTIAL". | \boxtimes | | | According to the HSA, transfer forms are placed in a white letter sized envelope, sealed and identified as required. When medication is being sent with the detainee, the transfer form |

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and the medication are placed in a large manila envelope, sealed and identified

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as required.

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The medical unit of the center is located within the secure perimeter of the facility. Nursing coverage is from 6:00am to midnight during the week and for 12 hours on Saturday, Sunday and holidays. The HSA takes call when he is not at the facility. A nurse actitioner is on-site each Thursday to provide medical care. She also is available by cell phone when not at the facility. Health care creening is done by trained LPNs and reviewed by an RN (HSA). Health assessments are completed by an RN (HSA) in a timely fashion. The health assessments however are not reviewed and countersigned by a physician. According to the ICE detainees interviewed, access to health is good and the detainees are generally satisfied with the care received. Notification of the Warden in cases of detainees with special needs is presently done only verbally. The Warden and HSA have indicated that this will be changed immediately. Medical care is provided in a setting that affords privacy and medical records are handled confidentially.

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SUICIDE PREVENTION AND INTERVENTION

POLICY: ALL DETENTION STAFF WORKING WITH ICE DETAINEES WILL BE TRAINED TO RECOGNIZE SUICIDE-RISK INDICATORS. STAFF ILL HANDLE POTENTIALLY SUICIDAL INDIVIDUALS WITH SENSITIVITY, SUPERVISION, AND REFERRALS. A CLINICALLY SUICIDAL DETAINEE WILL RECEIVE PREVENTIVE SUPERVISION AND TREATMENT.

| COMPONENTS | YES | No. | NA | REMARKS |
|--|-------------|-----|----|--|
| Every new staff member receives suicide-prevention training. Suicide-prevention training occurs during the employee orientation program. | | | | Center policy #4.0001 titled "Personnel Training and Staff Development" requires all newly hired employees to complete 40 hours of orientation training. Full time custody officers complete an additional 200 hours of training at the Correctional Officer training Academy. Both training courses include Suicide Prevention and Intervention in their curriculum. A review of training records revealed that all employees' files reviewed completed orientation training. |
| Training prepares staff to: Recognize potentially suicidal behavior; Refer potentially suicidal detainees, following facility procedures; and Understand and apply suicide-prevention techniques. | | | | Review of the training module for orientation training reveals that all of these components are covered in the training. |
| A health-care provider or specially trained officer screens all detainees for suicide potential as part of the admission process. Screening does not occur later than one working day after the detainee's arrival. | | | | All detainees are screened by trained officers during the booking process using a computerized questionnaire. |
| ritten procedures cover when and how to refer at-risk detainees to medical staff and procedures are followed. | ⊠ | | | Center policy #4.002 titled "Suicide Prevention and Intervention" sections 2, 3, and 4 outlines the referral of at-risk detainees to medical staff. Staff interviews indicate that these processes are followed. |
| The facility has a designated isolation room for evaluation and treatment. | \boxtimes | | | The two isolation cells located in the health care unit are used for suicide watch. |
| The designated isolation room does not contain any structures or smaller items that could be used in a suicide attempt. | \boxtimes | | | Both isolation rooms were inspected during a visit to the health care unit. Neither room contained any structures or items that could be used in a suicide attempt. |
| Medical staff has approved the room for this purpose. | | | | According to the HSA, the previous HSA had approved these rooms for suicide watch. Such approval is not documented in writing, so approval cannot be verified. |

| POLICY: ALL DETENTION STAFF WORKING WITH ICE DETAINEES WILL WILL HANDLE POTENTIALLY SUICIDAL INDIVIDUALS WITH SENSITIVITY STAINEE WILL RECEIVE PREVENTIVE SUPERVISION AND TREATMENT. | BE TRAIL | NED TO | RECOG | |
|--|----------|--------|-------|---|
| COMPONENTS | YES | No | NA | REMARKS |
| Staff observes and documents the status of a suicide-watch detainee at least once every 15 minutes. | ⊠ | | | Center policy requires that all detainees on suicide watch have documentation entered on a Suicide Watch Flow Sheet at least every 15 minutes. A review of the Suicide Watch Flow Sheets of three ICE detainees who were on suicide watch within the last year revealed that documentation was fully completed at the required intervals. |
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Suicide potential is screened for by trained officers during the booking process. Detainees found to be at risk are immediately referred to health care staff. At risk detainees are moved to one of two isolation cells located in the medical unit and observed by a member of the custody staff. According to the Nurse Practitioner, at risk detainees are referred to a psychiatrist for evaluation.

Interviews with custody staff reveal that they have been trained in suicide prevention, are aware of the different levels of suicide watch for and the requirements of each level and the documentation requirements for suicide watch.

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TERMINAL ILLNESS, ADVANCED DIRECTIVES, AND DEATH

POLICY ALL PACILITIES HOUSING ICE DETAINEES SHALL HAVE POLICIES AND PROCEDURES ADDRESSING THE ISSUES OF TERMINAL LNESS OR INJURY: MEDICAL ADVANCED DIRECTIVES, AND DETAINER DEATH, TO INCLUDE THE PROCEDURES TO ENSURE PROPER NOTIFICATION IS PROVIDED TO ICE OFFICIALS, FAMILY MEMBERS AND OTHER INTERESTED PARTIES IN THE EVENT OF A DETAINEE BECOMING TERMINALLY ILL OR INJURED OR DEATH OF A DETAINEE OCCURS. IN ADDITION, THE POLICY WILL COVER PROCEDURES TO BE TAKEN IF THE DEATH OF A DETAINER OCCURS WHILE IN TRANSIT. CHECK THIS BOX IF THE FACILITY DOES NOT ACCEPT ICE DETAINEES WHO ARE SEVERELY OR TERMINALLY ILL. INDICATE NA IN THE APPROPRIATE BOX FOR THIS PORTION OF THE WORKSHEET. ALWAYS COMPLETE ALL REFERENCES TO DETAINEE DEATH AND RELATED NOTIFICATIONS. COMPONENTS NA REMARKS YES No Since the last inspection, this facility Detainees who are chronically or terminally ill are transferred to an appropriate offsite medical facility. has stopped accepting severely or terminally ill ICE detainees. Any ICE \boxtimes П detainee who becomes severely or terminally ill while at this facility is immediately transferred to another facility. The facility or appropriate ICE office promptly notifies the next of kin According to an ICE representative of the detainee's medical condition, to include: П П X from the Chicago office ICE assumes The detainee's location; and family notification responsibilities. The limitations placed on visiting. There are guidelines addressing the State Advanced Directive Form for Implementing Living Wills and Advanced Directives. Center policy #4.004 titled "Terminal Illness, Advanced Directives, and The guidelines include instructions for detainees who wish to X П П have a living will other than the generic form the DIHS Death" has guidelines addressing these issues. provides or who wishes to appoint another to make advance decisions for him or her. The guidelines provide the detainee the opportunity to have a private The use of a private attorney is \boxtimes covered in the guidelines. ttorney prepare the documents. "Do Not Resuscitate" (DNR) orders There is a policy addressing "Do Not Resuscitate Orders" П П are addressed in the policy and are 冈 allowed. Detainees with a "Do Not Resuscitate" order in the medical record Detainees with DNR orders are not \Box \boxtimes receive maximal therapeutic efforts short of resuscitation? housed at this facility. The facility notifies the DIHS Medical Director and Headquarters' Legal Counsel of the name and basic circumstances of any detainee According to an ICE representative \boxtimes П П with a "Do Not Resuscitate" order in the medical record. In the case from the Chicago office, ICE of IGSAs, this notification is made through the local ICE personnel assume this responsibility. representative. The facility has written procedures to address the issues of organ Organ donation is covered in Center \Box 図 donation by detainees. policy# 4.004

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The facility has written procedures to notify ICE officials, deceased

family members and consulates, when a detainee dies while in

The facility has a policy and procedure to address the death of a

At all ICE locations the detainee's remains disposed of in accordance

In the event that neither family nor consulate claims the remains, the Field Office schedules an indigent's burial, consistent with local

An original or certified copy of a detainee's death certificate is placed

If the detainee's is a U.S. military veteran, is the Department

detainee while in transport.

the subject's a-file.

procedures.

with the provisions detailed in this standard.

of Veterans Affairs notified?

Center policy requires notification of

ICE. ICE assumes responsibility for

The center does not house or

transport seriously ill detainees.

ICE representatives would assume

ICE representatives would assume

ICE representatives complete this

responsibility for disposal of remains.

other notifications.

these duties.

task.

| POLICY ALL FACILITIES HOUSING ICE DETAINEES SHALL HAVE POLICES AND PROCEDURES ADDRESSING THE ISSUES OF TERMINAL ILLNESS OR INJURY, MEDICAL ADVANCED DIRECTIVES, AND DETAINEE DEATH TO INCLUDE THE PROCEDURES TO ENSURE PROPER OTHER CONTINUENCE OF THE PROVIDED TO ICE OFFICIALS, FAMILY MEMBERS AND OTHER INTERESTED PARTIES IN THE EVENT OF A DETAINEE SECOMING TERMINALLY ILL OB INJURED OR DEATH OF A DETAINEE OCCURS. IN ADDITION, THE POLICY WILL COVER PROCEDURES TO BE TAKEN IF THE DEATH OF A DETAINEE OCCURS WHILE IN TRANSIT. CHECK THIS BOX IF THE FACILITY DOES NOT ACCEPT ICE DETAINES WHO ARE SEVERELY OR TERMINALLY ILL. INDICATE NAIN THE APPROPRIATE BOX FOR THIS PORTION OF THE WORKSHELL ALLWAYS COMPLETE ALL REFERENCES TO DETAINEE DEATH AND RELATED NOTIFICATIONS. | | | | | | | | |
|--|-------|----|----|---|--|--|--|--|
| COMPONENTS | YES | No | NA | REMARKS | | | | |
| The facility follows established policy and procedures describing when to contact the local coroner regarding such issues as: • Performance of an autopsy; • Who will perform the autopsy; • Obtaining state approved death certificates; and • Local transportation of the body. | ⊠ | | | Center policy #4.004 covers these issues. | | | | |
| ICE staff follows established procedures to properly close the case of a deceased detainee. | × | | | According to an ICE representative from the Chicago office, ICE assumes this responsibly. | | | | |
| ACCEPTABLE DEFICIENT | AT-RI | SK | | REPEAT FINDING | | | | |

Since the last inspection this facility no longer accepts ICE detainees who are severely or terminally ill. If an ICE detainee becomes severely or terminally ill while housed at this facility, they are moved immediately to another facility.

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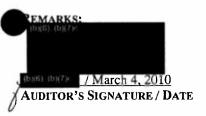
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SECTION III SECURITY AND CONTROL STANDARDS

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POLICY: ALL DETENTION FACILITIES WILL ENSURE THE PROPER HANDLING AND DISPOSAL OF ALL CONTRABAND. DOCUMENTATION OF ONTRABAND DESTRUCTION IS REQUIRED.

| COMPONENTS | YES | No | NA | REMARKS | | | | | | |
|--|-------------|----|---|---|--|--|--|--|--|--|
| The facility follows a written procedure for handling illegal contraband. Staff inventory, hold, and report it when necessary to the proper authority for action/possible seizure. | × | | | The center has a well defined policy for the handling, processing and inventory of contraband. | | | | | | |
| Contraband that is government property is retained as evidence for potential disciplinary action or criminal prosecution. | \boxtimes | | | | | | | | | |
| Staff returns property not needed as evidence to the proper authority. Written procedures cover the return of such property. | \boxtimes | | | | | | | | | |
| Altered property is destroyed following documentation and using established procedures. | \boxtimes | | | | | | | | | |
| Before confiscating religious items, the OIC or designated investigator contacts a religious authority. | \boxtimes | | | By center policy a religious authority is, "generally" consulted unless the item is considered hard contraband. | | | | | | |
| Staff follows written procedures when destroying hard contraband that is illegal. | \boxtimes | | | | | | | | | |
| Hard contraband that is illegal (under criminal statutes) may be retained and used for official use, e.g. training purposes. If yes, under specific circumstances and using specified written procedures. Hard contraband is secured when not in use. | \boxtimes | | | The center may retain hard contraband for training purposes and retains same within the center armory. | | | | | | |
| ☐ ACCEPTABLE ☐ DEFICIENT ☐ | AT-RISI | ζ. | ☐ ACCEPTABLE ☐ DEFICIENT ☐ AT-RISK ☐ REPEAT FINDING | | | | | | | |



| POLICY: EVERY FACILITY WILL CREATE A DETENTION FILE FOR EVERY ICE DETAINER BOOKED INTO THE FACILITY, EXCLUDING ONLY BY BY STAINERS SCHEDULED TO DEPART WITHIN 24 HOURS. THE DETENTION FILE WILL CONTAIN COPIES AND, IN SOME CASES, THE ORIGINAL | | | | | | | | |
|--|-------------|-------|------|---|--|--|--|--|
| OF SPECIFIED DOCUMENTS CONCERNING THE DETAINEE'S STAY IN TH | | | | | | | | |
| PROPERTY INVENTORY SHEET, DISCIPLINARY DOCUMENTS, ETC. | 100 | | 12.5 | | | | | |
| COMPONENTS | YES | No | NA | REMARKS | | | | |
| A detention file is created for every new arrival whose stay will exceed 24 hours. | \boxtimes | | | Detainee files are established on all ICE detainees received. | | | | |
| The detainee detention file contains either originals or copies of documentation and forms generated during the admissions process. | \boxtimes | | | | | | | |
| The detainee's detention file also contains documents generated during the detainee's custody. • Special requests • Any G-589s and/or I-77s closed-out during the detainee's stay • Disciplinary forms/Segregation forms • Grievances, complaints, and the disposition(s) of same | | ⊠ | | Documents generated during the detainee's custody are not maintained in the detainee's detention file. Documents such as disciplinary forms, grievances and complaints are maintained in separate subject matter files. | | | | |
| The detention files are located and maintained in a secure area. If not, the cabinets are lockable and distribution of the keys is limited to supervisors. | × | | | Active detainee files are located in the Booking area in locked cabinets. | | | | |
| The detention file remains active during the detainee's stay. When the detainee is released from the facility, staff adds copies of completed release documents, the original closed-out receipts for property and valuables, the original I-385 or equivalent, and other documentation. | × | | | | | | | |
| The officer closing the detention file makes a notation that the file is complete and ready to be archived. | | Ø | | No notations were made in the detainee detention file that the file was complete and ready to be archived. | | | | |
| taff makes copies and sends documents from the file when properly requested by supervisory personnel at the receiving facility or office. | \boxtimes | | | | | | | |
| Appropriate staff has access to the detention files, and other departmental requests are accommodated by making a request for the file. Each file is properly logged out and in by a representative of the responsible department. | \boxtimes | | | | | | | |
| ACCEPTABLE DEFICIENT | ПАТ | -Risk | | REPEAT FINDING | | | | |

Detainee files are properly established, organized and secured in the Booking area.

Documents generated during the detainee's custody are not maintained in the detainee file. Such documents are maintained in separate subject matter specific files.

/ March 4, 2010

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BESTIFICATION

POLICY: ALL FACILITIES HOUSING ICE DETAINEES ARE AUTHORIZED TO IMPOSE DISCIPLINE ON DETAINEES WHOSE BEHAVIOR IS NOT IN COMPLIANCE WITH FACILITY RULES AND REGULATIONS. YES Components No REMARKS -The facility has a written disciplinary system using progressive levels Ø П of reviews and appeals. The facility rules state that disciplinary action shall not be capricious \boxtimes or retaliatory. Written rules prohibit staff from imposing or permitting the following sanctions: corporal punishment deviations from normal food service The center could not produce П clothing deprivation Ø \Box written rules which prohibit the bedding deprivation listed sanctions. denial of personal hygiene items loss of correspondence privileges deprivation of physical exercise The rules of conduct, sanctions, and procedures for violations are defined in writing and communicated to all detainees verbally and in \boxtimes \Box The following items are conspicuously posted in Spanish and English, and other dominate languages used in the facility: The required components were Rights and Responsibilities \Box Ø not posted, as required, at the Prohibited Acts time of this inspection. Disciplinary Severity Scale Sanctions When minor rule violations or prohibited acts occur, informal \boxtimes esolutions are encouraged. cident reports and Notice of Charges are promptly forwarded to the \boxtimes \Box \Box designated supervisor. Incident reports are investigated within 24 hours of the incident. The Unit Disciplinary Committee (UDC) or equivalent does not convene \boxtimes \Box before an investigation ends. An intermediate disciplinary process is used to adjudicate minor 図 infractions. A disciplinary panel (or equivalent in IGSAs) adjudicates infractions. The panel: Conducts hearings on all charges and allegations referred by The center has a well defined, the UDC; Conduct of Hearing" section Considers written reports, statements, physical evidence, and Ø within their established oral testimony; disciplinary policy. Hears pleadings by detainees and staff representatives; Bases its findings on the preponderance of evidence; and Imposes only authorized sanctions A staff representative is available if requested for a detainee facing a M \Box disciplinary hearing. The facility permits hearing postponements or continuances when X П \Box conditions warrant such a continuance. Reasons are documented. The duration of punishment set by the OIC, as recommended by the The center's maximum disciplinary panel, does not exceed established sanctions. The \boxtimes discipline, per offense, does not maximum time in disciplinary segregation is limited to 60 days for a exceed 30 days. single offense.

POLICY: ALL FACILITIES HOUSING ICE DETAINEES ARE AUTHORIZED TO IMPOSE DISCIPLINE ON DETAINEES WHOSE BEHAVIOR IS NOT IN COMPLIANCE WITH FACILITY RULES AND REGULATIONS. COMPONENTS YES No NA REMARKS Written procedures govern the handling of confidential-informant The center has a specific policy information. Standards include criteria for recognizing "substantial statement for processing evidence" \boxtimes confidential-informant information and recognizing substantial information. All forms relevant to the incident, investigation, committee/panel \boxtimes П П reports, etc., are completed and distributed as required. **ACCEPTABLE** ☐ DEFICIENT AT-RISK ☐ REPEAT FINDING

REMARKS:

The center should reinforce its disciplinary policy with written rules prohibiting staff from imposing or permitting sanctions i.e. deviations from normal food service, clothing deprivation, bedding deprivation, denial of personal hygiene items, loss of correspondence privileges, and deprivation of physical exercise.

Additionally, the center should conspicuously post in Spanish and English or other dominates language used in the facility rights and responsibilities, prohibited acts, disciplinary severity scale and sanctions for all detainees.

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EMERGENCY CONTINGENCY PEANS

POLICY ALL FACILITIES HOLDING ICE DETAINEES WILL RESPOND TO EMERGENCIES WITH A PREDETERMINED STANDARDIZED PLAN TO INIMIZE THE HARMING OF HUMAN LIFE AND THE DESTRUCTION OF PROPERTY. IT IS RECOMMENDED THAT SPCS AND CDFS ENTER INTO GREEMENT, VIA MEMORANDUM OF UNDERSTANDING (MOU), WITH PEDERAL, LOCAL AND STATE AGENCIES TO ASSIST IN TIMES OF EMERGENCY. COMPONENTS YES No NA REMARKS Policy precludes detainees or detainee groups from exercising control The center was unable to or authority over other detainees. produce any policy precluding \boxtimes П detainees from exercising control over other detainees. Detainees are protected from: Personal abuse Corporal punishment Personal injury \boxtimes П Disease Property damage Harassment from other detainees Staff is trained to identify signs of detainee unrest. Staff at the center receive What type of training and how often? training during initial preservice and reinforced annually \boxtimes П in emergency responses, security procedures, communication skills and interpersonal relations. Staff effectively disseminates information on facility climate, detainee \boxtimes П attitudes, and moods to the Officer In Charge (OIC) There is a designated person or persons responsible for emergency The center has established an plans and their implementation. Sufficient time is allotted to the person **Emergency Planning** group for development and implementation of the plans. \boxtimes П П Committee which meets annually to review critique and modify emergency plans. The plans address the following issues: Confidentiality Accountability (copies and storage locations) \boxtimes \Box П Annual review procedures and schedule Revisions

Contingency plans include a comprehensive general section with

All staff receives copies of Hostage Situation Management policy and

Staff is trained to disregard instructions from hostages, regardless of

rank. Within 24 hours after release, hostages are screened for medical

The facility has cooperative contingency plans with applicable:

procedures applicable to most emergency situations.

Local law enforcement agencies

State agencies

and psychological effects.

Federal agencies

Emergency plans include emergency medical treatment for staff and detainees during and after an incident.

Food service maintains at least 3 days' worth of emergency meals for laff and detainees.

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The center has a well defined

mutual aid plan in place with

The center's policy clearly

and instructions during a

trains staff to disregard rank

hostage situation. By center

local agencies.

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|---|-------------|--------|---------|--|
| POLICY ALL FACILITIES HOLDING ICE DETAINEES WILL RESPOND TO EME MINIMIZE THE HARMING OF HUMAN LIFE AND THE DESTRUCTION OF PROPE GREEMENT, VIA MEMORANDUM OF UNDERSTANDING (MOU), WITH FEI EMERGENCY. | RTY. IT IS | RECOMM | ENDED T | HAT SPCs AND CDFs ENTER INTO |
| COMPONENTS | YES | No | NA' | REMARKS |
| Written plans identify locations of shut-off valves and switches for all utilities (water, gas, electric). | \boxtimes | | | The center has a well defined section detailing locations, shut-off valves and switches for all required components. |
| Written procedures cover: Work/Food Strike Disturbances Escapes Bomb Threats Adverse Weather Internal Searches Facility Evacuation Detainee Transportation System Plan Internal Hostages | | | | |
| Civil Disturbances | | | | |

☐ AT-RISK

REPEAT FINDING

REMARKS:

The facility has an adequate emergency plan in place and with minimal fine tuning of the missing components described in the comments of this report could establish a very good emergency plan.

☐ DEFICIENT

Auditor's Signature / Date

ACCEPTABLE

ENVIRONMENTAL HEALTH AND SAFETY

POLICY: EVERY FACILITY WILL CONTROL FLAMMABLE, TOXIC, AND CAUSTIC MATERIALS THROUGH A HAZARDOUS MATERIALS OGRAM. THE PROGRAM WILL INCLUDE, AMONG OTHER THINGS, THE IDENTIFICATION AND LABELING OF HAZARDOUS MATERIALS IN CCORDANCE WITH APPLICABLE STANDARDS (E.G., NATIONAL FIRE PROTECTION ASSOCIATION [NFPA]); IDENTIFICATION OF INCOMPATIBLE MATERIALS, AND SAFE-HANDLING PROCEDURES COMPONENTS YES NA REMARKS The facility has a system for storing, issuing, and maintaining 冈 inventories of hazardous materials. Constant inventories are maintained for all flammable, toxic, and Hazardous materials are caustic substances used/stored in each section of the facility. distributed from a central location to areas such as medical, food services, laundry and maintenance in a controlled \Box \boxtimes П manner. Once the hazardous materials are distributed in limited amounts, no constant inventory is maintained in the medical and maintenance satellite areas. The manufacturer's Material Safety Data Sheet (MSDS) file is up-todate for every hazardous substance used. Material Safety Data Sheets are The files list all storage areas, and include a plant diagram \boxtimes П up to date and properly and legend. managed. The MSDSs and other information in the files are available to personnel managing the facility's safety program. All personnel using flammable, toxic, and/or caustic substances follow the prescribed procedures. They: \boxtimes П \Box Wear personal protective equipment; and Report hazards and spills to the designated official. The MSDSs are readily accessible to staff and detainees in work areas. \boxtimes Hazardous materials are always issued under proper supervision. Based on observations during Quantities are limited; and the annual review the facility is \boxtimes П in compliance with the Staff always supervises detainees using these substances. component in the standard. All "flammable" and "combustible" materials (liquid and aerosol) are \boxtimes П stored and used according to label recommendations. Lighting fixtures and electrical equipment installed in storage rooms \boxtimes and other hazardous areas meet National Electrical Code requirements. The facility has sufficient ventilation, and provides and ensures clean \boxtimes \Box \Box air exchanges throughout all buildings. Vents return vents, and air conditioning ducts are not blocked or Several vents in cells were obstructed in cells or anywhere in the facility. \Box П \boxtimes blocked with debris, cardboard, and/or paper. Living units are maintained at appropriate temperatures in accordance with industry standards. (68 to 74 degrees in the winter and 72 to 78 \boxtimes П degrees in the summer.) Shower and sink water temperatures do not exceed the industry M П П standard of 120 degrees. All toxic and caustic materials are stored in their original containers in X Excess flammables, combustibles, and toxic liquids are disposed of \boxtimes П properly and in accordance with MSDSs.

ENVIRONMENTAL SUFALTHAND SAFETY

POLICY: EVERY FACILITY WILL CONTROL FLAMMABLE, TOXIC, AND CAUSTIC MATERIALS THROUGH A HAZARDOUS MATERIALS PROGRAM. THE PROGRAM WILL INCLUDE, AMONG OTHER THINGS, THE IDENTIFICATION AND LABELING OF HAZARDOUS MATERIALS IN CCORDANCE WITH APPLICABLE STANDARDS (E.G., NATIONAL FIRE PROTECTION ASSOCIATION [NFPA]); IDENTIFICATION OF INCOMPATIBLE MATERIALS, AND SAFE-HANDLING PROCEDURES

| COMPONENTS | YES | No | -NAt | REMARKS |
|---|-------------|----|------|--|
| Staff directly supervise and account for products with methyl alcohol. Staff receives a list of products containing diluted methyl alcohol, e.g., shoe dye. All such products are clearly labeled. "Accountability" includes issuing such products to detainees in the smallest workable quantities. | | | × | No methyl alcohol is used at the center. |
| Every employee and detainee using flammable, toxic, or caustic materials receives advance training in their use, storage, and disposal. | \boxtimes | | | |
| The facility complies with the most current edition of applicable codes, standards, and regulations of the National Fire Protection Association and the Occupational Safety and Health Administration (OSHA). | ⊠ | | | |
| A technically qualified officer conducts the fire and safety inspections. | \boxtimes | | | |
| The Safety Office (or officer) maintains files of inspection reports. | \boxtimes | | | |
| The facility has an approved fire prevention, control, and evacuation plan. | \boxtimes | | | |
| The plan requires: Monthly fire inspections; Fire protection equipment strategically located throughout the facility; Public posting of emergency plans with accessible building/room floor plans; Exit signs and directional arrows; and An area-specific exit diagram conspicuously posted in the diagrammed area. | | | | |
| Fire drills are conducted and documented monthly. | \boxtimes | | | Fire drills for the previous 12 months were reviewed and were well documented. |
| A sanitation program covers barbering operations. | | | | |
| The barber shop has the facilities and equipment necessary to meet sanitation requirements. | \boxtimes | | | |
| The sanitation standards are conspicuously posted in the barbershop. | \boxtimes | | | |
| Written procedures regulate the handling and disposal of used needles and other sharp objects. | \boxtimes | | | |
| All items representing potential safety or security risks are inventoried and a designated individual checks this inventory weekly. | \boxtimes | | | |
| Standard cleaning practices include: Using specified equipment; cleansers; disinfectants and detergents. An established schedule of cleaning and follow-up inspections. | X | | | |
| The facility follows standard cleaning procedures. | \boxtimes | | | |
| Spill kits are readily available. | \boxtimes | | | |
| A licensed medical waste contractor disposes of infectious/bio- hazardous waste. | \boxtimes | | | |
| Staff is trained to prevent contact with blood and other body fluids and written procedures are followed. | \boxtimes | | | |
| Do the methods for handling/disposing of refuse meet all regulatory requirements? | \boxtimes | | | |

| ENVIRONESPECALIFIA | AH CAR | SAFETY | (| |
|---|-------------|----------|--------|--|
| POLICY: EVERY FACILITY WILL CONTROL FLAMMABLE, TOXIC, AND PROGRAM. THE PROGRAM WILL INCLUDE, AMONG OTHER THINGS, THE I COORDANCE WITH APPLICABLE STANDARDS (E.G., NATIONAL FIRE INCOMPATIBLE MATERIALS, AND SAFE-HANDLING PROCEDURES | DENTIFICA | TION AND | LABELI | NG OF HAZARDOUS MATERIALS IN |
| COMPONENTS | YES | No | NA | REMARKS |
| A licensed/Certified/Trained pest-control professional inspects for rodents, insects, and vermin. At least monthly. The pest-control program includes preventative spraying for indigenous insects. | × | | | Monthly inspection documents were reviewed and the documents supported compliance with the standard. |
| Drinking water and wastewater is routinely tested according to a fixed schedule. | \boxtimes | | | |
| Emergency power generators are tested at least every two weeks. Other emergency systems and equipment receive testing at least quarterly. Testing is followed-up with timely corrective actions (repairs and replacements). | | | | The main emergency power generator is tested on a weekly basis and documentation supports the same. |
| ACCEPTABLE □ DEFICIENT □ |] AT-Risi | ζ. | | REPEAT FINDING |

The management of Environmental, Health and Safety issues is a priority at the center as evidenced by ongoing operational practices, drills and inspections.

Appropriate fire safety inspections were well documented.

he management of hazardous materials is consistent with the standard in most areas. The maintenance and health care areas did not seep a constant inventory of the hazardous materials but did control the materials and secure them appropriately.



| POLICY: HOLD ROOMS WILL BE USED ONLY FOR TEMPORARY DETE EARINGS, MEDICAL TREATMENT, INTRA-FACILITY MOVEMENT, OR OTHER | | | | |
|---|-------------|-------------|------|--|
| A COMPONENTS TARREST AND A COMPONENTS | YES | | NA . | REMARKS |
| The hold rooms are situated within the secure perimeter. | \boxtimes | | | All hold rooms and processing common areas are within the secure perimeter. |
| The hold rooms are well ventilated well lighted, and all activating switches are located outside the room. | × | | | |
| The hold rooms contain sufficient seating for the number of detainees held. | ⊠ | | | Hold rooms and associated common area provide sufficient seating for the number of detainees held. |
| Bunks, cots, beds, or other related make-shift sleeping apparatus are precluded from use inside hold rooms. | | \boxtimes | | The hold rooms contain beds. However, most detainees are processed within one hour. |
| The walls and ceilings of the hold rooms are tamper and escape proof. | \boxtimes | | | All walls/ceilings within the hold rooms and associated booking area appear tamper and escape proof. |
| Individuals are not held in hold rooms for more than 12 hours. | \boxtimes | | | |
| Male and females are segregated from each other. | \square | | | |
| Detainees under the age of 18 are not held with adult detainees. | \boxtimes | | | No detainees under the age of 18 are held at the center. |
| Detainees are provided with basic personal hygiene items such as water, soap, toilet paper, cups for water, feminine hygiene items, diapers and wipes. | \boxtimes | | | |
| In older facilities, officers are within visual or audible range to allow tainees access to toilet facilities on a regular basis. | \boxtimes | | | |
| All detainees are given a pat down search for weapons or contraband before being placed in the room. | × | | | |
| Officers closely supervise the detention hold rooms using direct supervision (Irregular visual monitoring.). • Hold rooms are irregularly monitored every 15 minutes. • Unusual behavior or complaints are noted. | | | | |
| When the last detainee has been removed from the hold room, it is given a thorough inspection. | \boxtimes | | | |
| There is a written evacuation plan that includes a designated officer to remove detainees from hold rooms in case of fire and/or building evacuation. | ⊠ | | | A written plan is in place for the hold room/booking officer to follow in case of evacuation. |
| An appropriate emergency service is called immediately upon a determination that a medical emergency may exist. | \boxtimes | | | |
| ACCEPTABLE DEFICIENT | AT-RIS | SK . | | REPEAT FINDING |

The center has sufficient hold rooms available but generally processes received ICE detainees within one hour. Therefore, the center places them on a booking bench until this process is complete. Secure hold rooms are available, if required.

(b)(b)(d)(d) / March 4, 2010 AUDITOR'S SIGNATURE / DATE

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KEY AND LOCK CONTROL (SECURITY, ACCOUNTABILITY AND MAINTENANCE)

POLICY IT IS THE POLICY OF THE ICE SERVICE TO MAINTAIN AN EFFICIENT SYSTEM FOR THE USE, ACCOUNTABILITY AND MAINTENANCE OF ALL KEYS AND LOCKS. COMPONENTS YES NO NA REMARKS The security officer[s], or equivalent in IGSAs, has attended an The center has two staff who \boxtimes approved locksmith training program. have attended 32-hour training with Southern Folger. The security officer, or equivalent in IGSAs, has responsibly for all Ø administrative duties and responsibilities relating to keys, locks etc. The security officer, or equivalent in IGSAs, provides training to \boxtimes П П employees in key control. The security officer, or equivalent in IGSAs, maintains inventories of \boxtimes \Box all keys, locks and locking devices. The security officer follows a preventive maintenance program and The center provided maintains all preventive maintenance documentation. documentation of their annual \boxtimes \Box preventive maintenance program being completed February 2010. Facility policies and procedures address the issue of compromised \boxtimes \Box keys and locks. The security officer, or equivalent in IGSAs, develops policy and procedures to ensure safe combinations integrity. \boxtimes \Box П Only dead bolt or dead lock functions are used in detainee accessible \boxtimes \Box ireas. nly authorized locks (as specified in the Detention Standard) are M \Box used in detainee accessible areas. Grand master keying systems are prohibited. The center does not issue any \boxtimes grand master keys to assigned П staff. All worn or discarded keys and locks are cut up and properly disposed \Box X \Box Padlocks and/or chains are prohibited from use on cell doors. Ø The entrance/exit door locks to detainee living quarters, or areas with The State Fire Marshall an occupant load of 50 or more people, conform to: inspection of the center in 2010 Occupational Safety and Environmental Health Manual, Ch. X П \Box revealed no discrepancies of this requirement. National Fire Protection Association Life Safety Code 101. The operational keyboard is sufficient to accommodate all the facility \boxtimes \Box key rings, including keys in use, and is located in a secure area. Procedures are in place to ensure that key rings are: The center has a very good Identifiable: system in place to \boxtimes П identify/protect and cite the The numbers of keys are cited; and number of keys. Keys cannot be removed. Emergency keys are available for all areas of the facility. The facilities use a key accountability system. 冈 Authorization is necessary to issue any restricted key. Ø Individual gun lockers are provided. They are located in an area that permits constant officer 冈 П П observation. In an area that does not allow detainee or public access.

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(SECURITY, ASESTINIZBILAVALIBILATION)

POLICY IT IS THE POLICY OF THE ICE SERVICE TO MAINTAIN AN EFFICIENT SYSTEM FOR THE USE, ACCOUNTABILITY AND MAINTENANCE FALL KEYS AND LOCKS.

| COMPONENTS | YES | No | NA | REMARKS |
|---|-------------|----|----|---|
| The facility has a key accountability policy and procedures to ensure key accountability. The keys are physically counted daily. | \boxtimes | | | The center counts all keys on each shift daily. |
| All staff members are trained and held responsible for adhering to proper procedures for the handling of keys. Issued keys are returned immediately in the event an employee inadvertently carries a key ring home. When a key or key ring is lost, misplaced, or not accounted for, the shift supervisor is immediately notified. Detainees are not permitted to handle keys assigned to staff. | × | | | |
| ACCEPTABLE □ DEFICIENT □ | AT-RISE | ζ | | REPEAT FINDING |

REMARKS:

The center has a well defined key control system in place.

(b)(6), (b)(7):

| March 4, 2010

AUDITOR'S SIGNATURE / DATE

BEST CORY AVAILABLE

POLICY: ALL DETENTION PACILITIES SHALL ENSURE AROUND-THE-CLOCK ACCOUNTABILITY FOR ALL DETAINEES. THIS REQUIRES THAT IEVEL CONDUCT AT LEAST ONE FORMAL COUNT OF THE DETAINEE POPULATION PER SHIFT, WITH ADDITIONAL FORMAL AND INFORMAL COUNTS CONDUCTED AS NECESSARY.

| COMPONENTS | YES | No | NA | NAMES OF THE OWNER OF THE OWNER. |
|---|-------------|-------------|----|--|
| Staff conduct a formal count at least once each shift. | \boxtimes | | | The center conducts count at 6pm, 10pm, 1:30am, 4am, 6am and 12 noon. |
| Activities cease or are strictly controlled while a formal count is being conducted. | Ø | | | All detainees are required to return to their assigned beds while formal count is in progress. |
| Certain operations cease during formal counts. | \boxtimes | | | |
| All movement ceases for the duration of a formal count. | | | | |
| Formal counts in all units take place simultaneously. | | \boxtimes | | The center uses a rolling count concept with two teams going from one housing pod to the next until count is complete. |
| Detainee participation in counts is prohibited. | \boxtimes | | | |
| A face-to-photo count follows each unsuccessful recount. | | | | A face to photo book is maintained in the Shift Captains office and is readily available if there is an unsuccessful count. |
| Officers positively identify each detainee before counting him/her as present. | | | | Based on observation of the count process during the inspection and a review of the policy officers are required to positively identify each detainee. Compliance with the policy may not always be the practice as evidenced by the failure to conduct a proper count consistent with procedures on January 6, 2010. Three detainees had escaped and the 1:30 am, 4am and 6am count did not positively identify the detainees before counting them. |
| Written procedures cover informal and emergency counts. • They are followed during informal counts and emergencies. | \boxtimes | | | |
| The control officer (or other designated position) maintains an out - count record of all detainees temporarily leaving the facility. | \boxtimes | | | |
| This training is documented in each officer's training folder. | ⊠ | | | This training is provided during pre-service and annual recertification |
| ACCEPTABLE DEFICIENT | ☐ AT-RI | SK | | REPEAT FINDING |

REMARKS:

The center uses a rolling count, by involving two separate three man teams. The count observed was efficient, accurate and ensures recognition of detainees.

It is being noted that on January 6, 2010 the center experienced three non ICE detainees escape from the center. The escape reportedly occurred after 10pm and was not noticed by staff until approximately 9am the following day. The center had scheduled ounts at 1:30am, 4am and 6am that did not identify the detainees as missing.

The center has indicated corrective/remedial action has been implemented. Further, reinforced attention and supervisory staff attendance on these shifts have been prioritized to eliminate could discrepancies filt the future.

(b)(6), (b)(7)c / March 4, 2010 Auditor's Signature / Date

| BEST _E GSPOKALABLE | | | | | | |
|--|-------------|----|----|--|--|--|
| POLICY: ICE PROVIDES OFFICERS ALL NECESSARY GUIDANCE FOR CARRYING OUT THEIR DUTIES. THIS GUIDANCE INCLUDES THE POST RDERS ESTABLISHED FOR EVERY POST, WHICH ARE REVIEWED AT LEAST ANNUALLY, AND GIVEN TO EACH OFFICER UPON ASSIGNMENT | | | | | | |
| TO THAT POST. | 100 | | | | | |
| COMPONENTS | YES | No | NA | 推进 等 REMARKS 等 以 | | |
| Every fixed post has a set of post orders. | ⊠ | | | The center provides clear post orders to all designated posts. | | |
| Each set contains the latest inserts (emergency memoranda, etc.) and revisions. | × | | | | | |
| One individual or department is responsible for keeping all post-orders current with revisions that take place between reviews. | \boxtimes | | | | | |
| The IGSA maintains a complete set (central file) of post orders. | \boxtimes | | | The central file of all post orders is maintained in the Shift Captains office and is complete. | | |
| The central file is accessible to all staff. | | | | | | |
| The OIC or Contract / IGSA equivalent initiates/authorizes all post-order changes. | \boxtimes | | | | | |
| The OIC or Contract / IGSA equivalent has signed and dated the last page of every section. | \boxtimes | | | | | |
| A review/updating/reissuing of post orders occurs regularly and at a minimum, annually. | \boxtimes | | | All post orders are reviewed annually with the most current review being 10/1/09. | | |
| Procedures keep post orders and logbooks secure from detainees at all times. | \boxtimes | | | | | |
| Every armed-post officer qualifies with the post weapon(s) before assuming post duty. | \boxtimes | | | | | |
| Armed-post post orders provide instructions for escape attempts. | | | | Post orders for the center's armed post includes specific instructions for dealing with escapes. | | |
| The post orders for housing units track the event schedule. | \boxtimes | | | | | |
| Housing-unit post officers record all detainee activity in a log. The post order includes instructions on maintaining the logbook. | \boxtimes | | | | | |
| ☑ ACCEPTABLE ☐ DEFICIENT ☐ AT-RISK ☐ REPEAT FINDING | | | | | | |

The post orders inspected were found to be in good order during this inspection.

It is noted that the post order for the center's utility officer has had significant discrepancies over the past year with regard to adherence to the centers count procedure as evidence by the escape that occurred January 6, 2010. It would appear that the facility has instituted corrective action.

/ March 4, 2010

AUDITOR'S SIGNATURE / DATE

BEST GRANAVALIAN E POLICY: POST ASSIGNMENTS IN THE FACILITY'S HIGH-RISK AREAS, WHERE SPECIAL SECURITY PROCEDURES MUST BE FOLLOWED, WILL. E RESTRICTED TO EXPERIENCED PERSONNEL WITH A THOROUGH GROUNDING IN FACILITY OPERATIONS. COMPONENTS YES NO NA REMARKS The facility has a comprehensive security inspection policy. The policy specifies: Posts to be inspected; The center has a clear and Required inspection forms; \boxtimes П defined security inspection • Frequency of inspections; policy. Guidelines for checking security features; and Procedures for reporting weak spots, inconsistencies, and other areas needing improvement Every officer is required to conduct a security check of his/her M П \Box assigned area. The results are documented. Ø Documentation of security inspections is kept on file. Procedures ensure that recurring problems and a failure to take The center directs routine issues to maintenance and security corrective action are reported to the appropriate manager. \boxtimes \Box П issues to the Shift Captain for review and corrective action. The front-entrance officer checks the ID of everyone entering or \boxtimes \Box exiting the facility. All visits are officially recorded in a visitor logbook or electronically \boxtimes recorded. Ø The facility has a secure visitor pass system. Every Control Center officer receives specialized training. The center provides staff assigned to the control center a X П \Box one week period to comprehend and adjust to the requirements prior to assigning. The Control Center is staffed around the clock. Policy restricts staff access to the Control Center. Detainees are restricted from access to the Control Center. Communications are centralized in the Control Center. Officers monitor all vehicular traffic entering and leaving the facility. The vehicular traffic entering/exiting the center is

monitored thru the booking room officer. The facility maintains a log of all incoming and departing vehicles to sensitive areas of the facility. Each entry contains: The driver's name; Company represented; This component is specific to Vehicle contents; M П SPC's/CDF's. A log is Delivery date and time; maintained. Date and time out; Vehicle license number; and Name of employee responsible for the vehicle during the visit Officers thoroughly search each vehicle entering and leaving the This component is specific to facility. SPC's/CDF's. As the center recognizes law enforcement \boxtimes vehicles by car, each vehicle entering and leaving the facility is not searched. The facility has a written policy and procedures to prevent the \boxtimes \Box ntroduction of contraband into the facility or any of its components.

 \boxtimes

 \Box

FOR OFFICIAL USE ONLY (LAW ENFORCEMENT SENSITIVE)

 \boxtimes

П

Tools being taken into the secure area of the facility are inventoried

before entering and prior to departure.

BESTPETOPYSEVATIONSLE

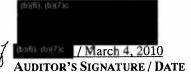
POLICY: POST ASSIGNMENTS IN THE FACILITY'S HIGH-RISK AREAS, WHERE SPECIAL SECURITY PROCEDURES MUST BE FOLLOWED, WILL

| COMPONENTS | YES | No - | NA | REMARKS |
|--|-------------|------|----|--|
| The SMU entrance has a sally port. | × | | | The center has an initial entry into the living unit and a secondary door into the SMU, one door must be secured prior to the second opening by order of the Shift Supervisor. |
| Written procedures govern searches of detainee housing units and personal areas. | \boxtimes | | | |
| Housing area searches occur at irregular times. | \boxtimes | | | |
| Every search of the SMU and other housing units is documented. | × | | | |
| Storage and supply rooms, walls, light and plumbing fixtures, accesses, and drains, etc., undergo frequent, irregular searches. These searches are documented. | \boxtimes | | | A common unit inspection log is maintained by the center. |
| Walls, fences, and exits, including exterior windows, are inspected for defects once each shift. | \boxtimes | | | Once per shift, two security officers are assigned this responsibility. |
| Daily procedures include: Perimeter alarm system tests; Physical checks of the perimeter fence; and Documenting the results. | \boxtimes | | | The center has no perimeter alarm system but physical checks of the perimeter fence are conducted and documented. |
| Visitation areas receive frequent, irregular inspections. | \boxtimes | | | |
| ACCEPTABLE □ DEFICIENT □ | AT-RISI | K | | REPEAT FINDING |

REMARKS:

The center appears to be completing the requirements of this standard adequately and is encouraged to continue emphasis on external perimeter security checks emphasizing fences and windows.

Specifically, with respect to the January 2010 escape the center should ensure, all shifts are performing perimeter security checks of walls, fences, outside windows and places where unauthorized contraband could be left, that these checks are documented, reviewed and appropriate action taken on any reported deficiencies.



SPECEAL MANAGEMENT LATTICSMU)

(ADMINISTRATIVE SEGREGATION)

OLICY: THE SPECIAL MANAGEMENT UNIT REQUIRED IN EVERY FACILITY ISOLATES GERTAIN DETAINEES FROM THE GENERAL POPULATION. THE SPECIAL MANAGEMENT UNIT WILL CONSIST OF TWO SECTIONS. ONE, ADMINISTRATIVE SEGREGATION, HOUSES DETAINEES ISOLATED FOR THEIR OWN PROTECTION; THE OTHER FOR DETAINEES BEING DISCIPLINED FOR WRONGDOING (SEE THE "SPECIAL MANAGEMENT UNIT [DISCIPLINARY SEGREGATION]" STANDARD).

| COMPONENTS | YES | No | NA | REMARKS |
|--|-------------|----|----|---|
| The Administrative Segregation unit provides non-punitive protection from the general population and individuals undergoing disciplinary segregation. • Detainees are placed in the SMU (administrative) in accordance with written criteria. | ⊠ | | | |
| In exigent circumstances, staff may place a detainee in the SMU (administrative) before a written order has been approved. • A copy of the order given to the detainee within 24 hours. | ⊠ | | | The centers policy allows the Warden or designee to place a detainee in SMU prior to a written order if it protects the detainee or others. |
| The OIC (or equivalent) regularly reviews the status of detainees in administrative detention. • A supervisory officer conducts a review within 72 hours of the detainee's placement in the SMU (administrative). | | | | The Chief of Security is required to review the status of detainee placement in this status within 72 hours of initial placement. |
| A supervisory officer conducts another review after the detainee has spent seven days in administrative segregation, and: • Every week thereafter for the first month; and • Every 30 days after the first month. • Does each review include an interview with the detainee? • Is a written record made of the decision and the justification? | ⊠ | | | |
| The detainee is given a copy of the decision and justification for each review. • The detainee is given an opportunity to appeal the reviewer's decision to someone else in the facility. | \boxtimes | | | The center incorporates a, "Special Housing Review" summary form to support the requirements of this component. |
| The OIC (or equivalent) routinely notifies the Field Office Director (or staff officer in charge of IGSAs) any time a detainee's stay in administrative detention exceeds 30 days. • Upon notification that the detainee's administrative segregation has exceeded 60 days, the FD forwards written notice to HQ Field Operations Branch Chief for DRO. | | | | |
| The OIC or equivalent) reviews the case of every detainee who objects to administrative segregation after 30 days in the SMU. A written record is made of the decision and the justification. The detainee receives a copy of this record. | | | | The center's policy allows the Warden to appoint a designee to review the cases of ICE detainees who object to administrative segregation placement. A written record is maintained and the detainee receives a copy. |
| The detainee is given the right to appeal to the OIC (or equivalent) the conclusions and recommendations of any review conducted after the detainee have remained in administrative segregation for seven consecutive days. | Ø | | | |
| Administratively segregated detainees enjoy the same general privileges as detainees in the general population. | × | | | |

SPECIAL MANAGEMENT IIN IT SMU BEALESTS CORN AVAILABLE

POLICY: THE SPECIAL MANAGEMENT UNIT REQUIRED IN EVERY PACILITY ISOLATES CERTAIN DETAINEDS FROM THE GENERAL OPULATION. THE SPECIAL MANAGEMENT UNIT WILL CONSIST OF TWO SECTIONS. ONE, ADMINISTRATIVE SEGREGATION, HOUSES DETAINED ISOLATED FOR THEIR OWN PROTECTION; THE OTHER FOR DETAINEDS BEING DISCIPLINED FOR WRONGDOING (SEE THE "SPECIAL MANAGEMENT UNIT [DISCIPLINARY SEGREGATION]" STANDARD).

| COMPONENTS | YES | No | NA | REMARKS |
|---|-------------|----------|----------|--|
| The SMU is: | | | | |
| Well ventilated; | | | | |
| Adequately lighted; | | | | |
| Appropriately heated; and | | | | |
| Maintained in a sanitary condition. | | | | |
| All cells are equipped with beds. | 521 | | | All beds within the SMU are |
| Every bed is securely fastened to the floor or wall. | | | | securely attached to the walls. |
| The number of detainees in any cell does not exceed the occupancy | | | | |
| limit. | | | | 771 . J. L. 11 |
| When occupancy exceeds recommended capacity, do basic | N . | | <u></u> | The center may double cell within the SMU but does not |
| living standards decline? | | | | exceed rated capacity. |
| Do criteria for objectively assessing living standards exist? | | - | | exceed rated capacity. |
| If yes, are the criteria included in the written procedures? | | | | |
| The segregated detainees have the same opportunities to | | | | All SMU detainees receive two |
| exchange/launder clothing, bedding, and linen as detainees in the | | | | laundry exchanges each week |
| general population. | | | | which is similar to general |
| | | | | population. |
| Detainees receive three nutritious meals per day, from the general | | | | The center issues a "spork" with |
| population's menu of the day. | | | | each meal which is disposed of |
| Do detainees eat only with disposable utensils? | | | | after use. |
| Is food ever used as punishment? | | | | |
| Each detainee maintains a normal level of personal hygiene in the | | 1 | | |
| MU. | | | | |
| The detainees have the opportunity to shower and shave at | | U | | |
| least three times a week. | | | | |
| If not, explain. | | <u> </u> | | |
| The detainees are provided: | | - | | |
| Barbering services; | | | | |
| Recreation privileges in accordance with the "Detainee | | | | |
| Recreation" standard; | | | | Interviews with detainees and |
| Non-legal reading material; | 57 | _ | | staff in conjunction with |
| Religious material; | | | | established logs indicate the |
| The same correspondence privileges as detainees in the | | | | required services are being |
| general population; | | | | provided. |
| Telephone access similar to that of the general population; and | | | | |
| Personal legal material. | | | | |
| A health care professional visits every detainee at least three times a | | | | |
| week. | | | | |
| The shift supervisor visits each detainee daily. | | | | |
| Weekends and holidays. | | | | |
| Procedures comply with the "Visitation" standard. | | | | |
| The detainee retains visiting privileges; and | \boxtimes | | | |
| The detained retains visiting privileges, and The visiting room is available during normal visiting hours. | | | | |
| Visits from clergy are allowed. | \boxtimes | | <u> </u> | |
| Detainees have the same law-library access as the general population. | | <u> </u> | <u> </u> | Detainees in administrative |
| • Are they required to use the law library Separately, or | | | | segregation status, upon request, |
| As a group? | \boxtimes | | | will be taken to the law library |
| • Are legal materials brought to them? | لاے | | ر ا | and legal materials will be |
| - 2- 1-But villation or on But to diami | | | | brought to them. |

SPECIAL MANAGEMENT LINES (SMU)

| POLICY: THE SPECIAL MANAGEMENT UNIT REQUIRED IN EVERY EXPERIENCE. THE SPECIAL MANAGEMENT UNIT WILL CONSIST OF TO DETAINERS ISOLATED FOR THEIR OWN PROTECTION; THE OTHER FOR "SPECIAL MANAGEMENT UNIT [DISCIPLINARY SEGREGATION]" STANDARD | ACILITY I | SOLATES ONS. ONE | , ADMINI | STRATIVE SEGREGATION, HOUSES |
|--|-----------|---------------------|----------|---|
| COMPONENTS | YES | No | NA | REMARKS |
| The SMU maintains a permanent log of detainee-related activity, e.g., meals served, recreation, visitors etc. | × | | | |
| SPC procedures include completing the SMU Housing Record (I-888) immediately upon a detainee's placement in the SMU. Staff completes the form at the end of each shift. CDFs and IGSA facilities use Form I-888 (or local equivalent). | | | | The center has developed a "Special Housing Review" form to address this component. |
| Staff record whether the detainee ate, showered, exercised, and took any applicable medication during every shift. • Staff logs record all pertinent information, e.g., a medical condition, suicidal/assaultive behavior, etc; • The medical officer/health care professional signs each individual's record during each visit; and • The housing officer initials the record when all detainee services are completed or at the end of the shift. | ⊠ | | | |
| A new record is created for each week the detainee is in Administrative Segregation. • The weekly records are retained in the SMU until the detainee's return to the general population. | ⊠ | | | |
| ☐ ACCEPTABLE ☐ DEFICIENT | AT-RI | SK | | REPEAT FINDING |

EMARKS:

The overall safety and appearance of the SMU, as well as services provided appear adequate to meet the intent of this standard.

/ March 4, 2010
Auditor's Signature / Date

SPEERL MARXGEMENT CHA

(DISCIPLINARY SEGREGATION)

DLICY: EACH FACILITY WILL ESTABLISH A SPECIAL MANAGEMENT UNIT IN WHICH TO ISOLATE CERTAIN DETAINEES FROM THE SENERAL POPULATION. THE SPECIAL MANAGEMENT UNIT WILL HAVE TWO SECTIONS, ONE FOR DETAINEES IN ADMINISTRATIVE SEGREGATION; THE OTHER FOR DETAINEES BEING SEGREGATED FOR DISCIPLINARY REASONS. No NA Components Components REMARKS Officers placing detainees in disciplinary segregation follow written \boxtimes \Box procedures. The sanctions for violations committed during one incident are The centers policy does not \boxtimes \Box П exceed 30 days, per incident. limited to 60 days. A completed Disciplinary Segregation Order accompanies the The center issues a hearing detainee into the SMU. notice, with required 図 The detainee receives a copy of the order within 24 hours of information within 24 hours of placement in disciplinary segregation. initial placement. Standard procedures include reviewing the cases of individual detainees housed in disciplinary detention at set intervals. \boxtimes П \Box After each formal review, the detainee receives a written copy of the decision and supporting reasons. The conditions of confinement in the SMU are proportional to the \boxtimes amount of control necessary to protect detainees and staff. Detainees in disciplinary segregation have fewer privileges than \boxtimes П \Box those housed in administrative segregation. Living conditions in disciplinary SMUs remain the same regardless If an abuse of privileges occurs, of behavior. center staff document the abuse If no, does staff prepare written documentation for this \boxtimes and any associated loss of action? privilege/service to the detainee. Does the OIC sign to indicate approval. Every detainee in disciplinary segregation receives the same humane \boxtimes \Box \Box eatment, regardless of offense. The quarters used for segregation are: Well-ventilated. Adequately lighted. 冈 П Appropriately heated. Maintained in a sanitary condition. All cells are equipped with beds that are securely fastened to the All cells in SMU are equipped \boxtimes \Box floor or wall of the cell. with beds which are securely attached to the wall. The number of detainees confined to each cell or room is limited to the number for which the space was designate. \boxtimes П П Does the OIC approve excess occupancy on a temporary When a detainee is segregated without clothing, mattress, blanket, or While the center reports this pillow (in a dry cell setting), a justification is made and the decision never happening they indicated is reviewed each shift. Items are returned as soon as it is safe. 冈 \Box appropriate justification would be established items would be returned as required. Detainees in the SMU have the same opportunities to exchange 図 П clothing, bedding, etc., as other detainees. Detainees in the SMU receive three nutritious meals per day, selected from the Food Service's menu of the day. \boxtimes \Box Food is not used as punishment. Detainees are allowed to maintain a normal level of personal All SMU detainees have the hygiene, including the opportunity to shower and shave at least three \boxtimes opportunity to shower/shave imes/week. daily.

SPECIAL CORPORATION FOR THE SECRETARIES

POLICY: EACH FACILITY WILL ESTABLISH A SPECIAL MANAGEMENT UNIT IN WHICH TO ISOLATE CERTAIN DETAINES FROM THE ENERAL POPULATION. THE SPECIAL MANAGEMENT UNIT WILL HAVE TWO SECTIONS, ONE FOR DETAINEES IN ADMINISTRATIVE SEGREGATION; THE OTHER FOR DETAINEES BEING SEGREGATED FOR DISCIPLINARY REASONS.

| COMPONENTS | YES | No | NA | REMARKS |
|--|-------------|----|----|------------------------------------|
| Detainees receive, unless documented as a threat to security: | | | | |
| Barbering services; | | | | |
| Recreation privileges; | | | | |
| Other-than legal reading material; | \square | | | |
| Religious material; | | | | |
| The same correspondence privileges as other detainees; and | | | | |
| Personal legal material. | | | | |
| When phone access is limited by number or type of calls, the | | E | | |
| following areas are exempt: | | | | All detainees are allowed one |
| • Calls about the detainee's immigration case or other legal | | | | hour out of cell time daily at |
| matters; | | | | which time they have |
| Calls to consular/embassy officials; and | | | | unrestricted access to the centers |
| Calls during family emergencies (as determined by the OIC/Warden). | | | | telephones. |
| A health care professional visits every detainee in disciplinary | | | | |
| segregation every week day. | | | | A health care professional and |
| • The shift supervisor visits each segregated detainee daily | \boxtimes | | 📙 | shift supervisor visits the SMU |
| Weekends and holidays. | | | | on a daily basis. |
| SMU detainees are allowed visitors, in accordance with the | | | | |
| "Visitation" standard. | \boxtimes | | | |
| SMU detainees receive legal visits, as provided in the "Visitation" | | | | |
| standard. | 1521 | | | |
| Legal service providers are notified of security concerns | \boxtimes | | | |
| arising before a visit. | | | | |
| Visits from clergy are allowed. | | | | |
| • The clergy member is given the option of visiting/not | | | | If the detainee makes a request |
| visiting the segregated detainee. | \boxtimes | | П | the Volunteer Clergy are either |
| Violent/uncooperative detainees are denied access to | لحا | | | brought to SMU |
| religious services when safety and security would otherwise | | | | olought to sinte |
| be affected. | | | | |
| SMU detainees have law library access. | | | | |
| Violent/uncooperative detainees retain access to the law | | | | All detainees retain access to the |
| library unless adjudicated a security threat in writing. | | | _ | law library/services unless a |
| Legal material brought to individuals in the SMU on a case- by-case basis. | \boxtimes | Ш | Ш | direct abuse of that service |
| Staff documents every incident of denied access to the law | | | | occurs and is documented. |
| library. | | | | |
| All detainee-related activities are documented, e.g. meals served, | | | | |
| recreation activities, visitors, etc. | \boxtimes | | | |
| The SPC's, the Special Management Housing Unit Record (I-888or | | | | |
| equivalent), is prepared as soon as the detainee is placed in the SMU. | | | | |
| • All I-888s are filled out by the end of each shift. | \boxtimes | | | |
| The CDF/IGSA facility use Form. | ىت | | | |
| I-888 (or equivalent local form). | | | | |

SPECIAL MONAGEMENTAL BUT

POLICY: EACH FACILITY WILL ESTABLISH A SPECIAL MANAGEMENT UNIT IN WHICH TO ISOLATE CERTAIN DETAINEES FROM THE ENERAL POPULATION. THE SPECIAL MANAGEMENT UNIT WILL HAVE TWO SECTIONS, ONE FOR DETAINEES IN ADMINISTRATIVE SEGREGATION; THE OTHER FOR DETAINEES BEING SEGREGATED FOR DISCIPLINARY REASONS.

| COMPONENTS | YES | No | NA | REMARKS |
|--|-------------|----|----|--|
| SMU staff record whether the detainee ate, showered, exercised, took medication, etc. | | | | |
| Details about the detainee logged, e.g., a medical condition, | | | | |
| suicidal/violent behavior, etc. | | | | |
| The health care official sign individual records after each visit. | | | | The center uses a door log and |
| The housing officer initials the record when all detainee | \boxtimes | | | "segregation" log to sufficiently account for these required |
| services are completed or at the end of the shift. | | | | components. |
| A new record is created weekly for each detainee in the | | | | |
| SMU. The SMU retains these records until the detainee leaves the | | | | |
| SMU. | | | | |
| ACCEPTABLE □ DEFICIENT □ | AT-RI | SK | | REPEAT FINDING |

REMARKS:

A review of the disciplinary special management unit during this inspection revealed it to be clean, secure, sanitary and providing services with associated documentation as required by this standard.

/ March 4, 2010 uditor's Signature / Date

| DEST COPX A | ALABI | E | | |
|--|----------------------|-------------------|---------|---|
| POLICY: IT IS THE POLICY OF ALL FACILITIES THAT ALL EMPLOYEES SHA DLICY. THE MAINTENANCE SUPERVISOR SHALL MAINTAIN A COMPUTE TOOLS AND EQUIPMENT AND THE LOCATION IN WHICH TOOLS ARE STO READILY AVAILABLE FOR TOOL INVENTORY AND ACCOUNTABILITY DURING | R GENERA ORED. TI | TED OR THESE INVI | YPEWRIT | TTEN MASTER INVENTORY LIST OF |
| COMPONENTS . | YES | No | NA | Romarks |
| There is an individual who is responsible for developing a tool control procedure and an inspection system to insure accountability. | \boxtimes | | | |
| Department heads are responsible for implementing this standard in their departments. | \boxtimes | | | |
| Tool inventories are required for the: • Maintenance Department; • Medial Department; • Food Service Department; • Electronics Shop; • Recreation Department; and • Armory. | ⊠ | | | The center maintains inventories of all tools in maintenance, medical and food service. |
| The facility has a policy for the regular inventory of all tools. The policy sets minimum time lines for physical inventory and all necessary documentation. ICE facilities use AMIS bar code labels when required. | \boxtimes | | | The center inventories tools daily and monthly. |
| The facility has a tool classification system. Tools are classified according to: Restricted (dangerous/hazardous); and Non-Restricted (non-hazardous). | × | | | The center etches all tools and considers them as restricted. |
| Department heads are responsible for implementing tool-control procedures. | \boxtimes | | | |
| he facility has policies and procedures in place to ensure that all tools are marked and readily identifiable. | \boxtimes | | | |
| The facility has an approved tool storage system. The system ensures that all stored tools are accountable. Commonly used tools (tools that can be mounted) are stored in such a way that missing tool is readily notice. | | | | |
| Each facility has procedures for the issuance of tools to staff and detainees. | \boxtimes | | | |
| The facility has policies and procedures to address the issue of lost tools. The policy and procedures include: • Verbal and written notification; • Procedures for detainee access; and • Necessary documentation/review for all incidents of lost tools. | \boxtimes | | | |
| Broken or worn out tools are surveyed and disposed of in an appropriate and secure manner. | \boxtimes | | | All tools of this nature are sent to the tool control officer and disposed of off-site. |

The center appears to be performing a very good job of controlling, issuing and inventorying tools.

☐ DEFICIENT

Auditor's Signature / Date

admittance into or departure from the facility.

ACCEPTABLE

All private or contract repairs and maintenance workers under contract

to ICE, or other visitors, submit an inventory of all tools prior to

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 \boxtimes

☐ AT-RISK

The center has developed a local

form to inventory all visitors or

contractors bringing tools inside

the facility.

REPEAT FINDING

BESTANSPYRAYAILABLE

(LAND TRANSPORTATION)

OLICY: THE IMMIGRATION AND NATURALIZATION SERVICE WILL TAKE ALL NECESSARY PRECAUTIONS TO PROTECT THE LIVES, SAFETY, AND WELFARE OF OUR OFFICERS, THE GENERAL PUBLIC, AND THOSE IN ICE CUSTODY DURING THE TRANSPORTATION OF DETAINEES. STANDARDS HAVE BEEN ESTABLISHED FOR PROFESSIONAL TRANSPORTATION UNDER THE SUPERVISION OF EXPERIENCED AND TRAINED DETENTION ENFORCEMENT OFFICERS OR AUTHORIZED CONTRACT PERSONNEL. STANDARD NA: CHECK THIS BOX IF ALL ICE TRANSPORTATION IS BANDLED ONLY BY THE ICE FIELD OFFICE OR SUB-OFFICE IN CONTROL OF THE DETAINEE CASE. COMPONENTS YES No NA REMARKS Transporting officers comply with applicable local, state, and federal The centers policy did not motor vehicle laws and regulations. Records support this finding of include this required component compliance. during the course of the inspection. It was added in a \boxtimes П revised procedure and provided during the inspection. A review of the revised policy indicates the center has adjusted policy to comply with this requirement. Every transporting officer required to drive a commercial size bus has The center has two buses which 冈 П a valid Commercial Driver's License (CDL) issued by the state of require CDL and staff has employment. appropriate state issued licenses. X Supervisors maintain records for each vehicle operator. Officers use a checklist during every vehicle inspection. Officers report deficiencies affecting operability; and \boxtimes Deficiencies are corrected before the vehicle goes back into service. Transporting officers: Limit driving time to 10 hours in any 15 hour period; Drive only after eight consecutive off-duty hours; Do not receive transportation assignments after having been on duty, in any capacity, for 15 hours; \boxtimes Drive a 50-hour maximum in a given work week; a 70-hour maximum during eight consecutive days; During emergency conditions (including bad weather), officers may drive as long as necessary and safe to reach a safe area-exceeding the 10-hour limit. Two officers with valid CDLs required in any bus transporting detainees. When buses travel in tandem with detainees, there are two \boxtimes П qualified officers per vehicle. An unaccompanied driver may transport an empty vehicle. Before the start of each detail, the vehicle is thoroughly searched. X Positive identification of all detainees being transported is confirmed. The center provides a detainee photo which the transporting \boxtimes П officer uses to positively identify the detainee being transported. All detainees are searched immediately prior to boarding the vehicle 図 П by staff controlling the bus or vehicle. The facility ensures that the number of detainees transported does not \boxtimes exceed the vehicles manufacturer's occupancy level. Protective vests are provided to all transporting officers. X The vehicle crew conducts a visual count once all passengers are on The center requires initial and oard and seated. hourly notifications of the \boxtimes П Additional visual counts are made whenever the vehicle number of detainees being makes a scheduled or unscheduled stop. transferred.

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POLICY: THE IMMIGRATION AND NATURALIZATION SERVICE WILL TAKE ALL NECESSARY PRECAUTIONS TO PROTECT THE LIVES. FETY, AND WELFARE OF OUR OFFICERS, THE GENERAL PUBLIC, AND THOSE IN ICE CUSTODY DURING THE TRANSPORTATION OF DETAINERS. STANDARDS HAVE BEEN ESTABLISHED FOR PROPESSIONAL TRANSPORTATION UNDER THE SUPERVISION OF EXPERIENCED AND TRAINED DETENTION ENFORCEMENT OFFICERS OR AUTHORIZED CONTRACT PERSONNEL. STANDARD NA: CHECK THIS BOX IF ALL ICE TRANSPORTATION IS HANDLED ONLY BY THE ICE FIELD OFFICE OR SUB-OFFICE IN CONTROL OF THE DETAINEE CASE. COMPONENTS YES No NA REMARKS Policies and procedures are in place addressing the use of restraining Ø П equipment on transportation vehicles. Officers ensure that no one contacts the detainees. \boxtimes One officer remains in the vehicle at all times when detainees П П are present. Meals are provided during long distance transfers. \boxtimes \Box The meals meet the minimum dietary standards, as identified by dieticians utilized by ICE. The vehicle crew inspects all Food Service pickups before accepting delivery (food wrapping, portions, quality, quantity, thermos-transport containers, etc.). Before accepting the meals, the vehicle crew raises and \boxtimes П П resolves questions, concerns, or discrepancies with the Food Service representative; Basins, latrines, and drinking-water containers/dispensers are cleaned and sanitized on a fixed schedule. Vehicles have: While the center's policy requires two way radios for Two-way radios; transporting vehicles the only Cellular telephones; and M \Box communication devices Equipment boxes stocked in accordance with the Use of provided are cellular phones. Force Standard. Equipment boxes are provided as required. \times The vehicles are clean and sanitary at all times. Personal property of a detainee transferring to another facility is: Inventoried; \boxtimes П П Inspected; and Accompanies the detainee. The following contingencies are included in the written procedures for vehicle crews: Attack Escape During the course of the Hostage-taking inspection the center's policy Detainee sickness did not provide written Detainee death procedures for the required \boxtimes Vehicle fire contingencies. The policy was Riot modified during the inspection Traffic accident and subsequently provides written procedures as required. Mechanical problems Natural disasters Severe weather

AT-RISK

DEFICIENT

Passenger list includes women or minors

ACCEPTABLE

REPEAT FINDING

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REMARKS:

(b)(6), (b)(7)c / March 4, 2010 AUDITOR'S SIGNATURE / DATE

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POLICY: THE U.S. DEPARTMENT OF HOMELAND SECURITY AUTHORIZES THE USE OF FORCE ONLY AS A LAST ALTERNATIVE AFTER ALL

THER REASONABLE EFFORTS TO RESOLVE A SITUATION HAVE FAILED. ONLY THAT AMOUNT OF FORCE NECESSARY TO GAIN CONTROL IF THE DETAINEE, TO PROTECT AND ENSURE THE SAFETY OF DETAINEES, STAFF AND OTHERS, TO PREVENT SERIOUS PROPERTY DAMAGE AND TO ENSURE INSTITUTION SECURITY AND GOOD ORDER MAY BE USED. PHYSICAL RESTRAINTS NECESSARY TO GAIN CONTROL OF A DETAINEE WHO APPEARS TO BE DANGEROUS MAY BE EMPLOYED WHEN THE DETAINEE: COMPONENTS YES NO NA REMARKS Written policy authorizes staff to respond in an immediate-useof-force situation without a supervisor's presence or direction. When the detainee is in an area that is or can be isolated (e.g., a locked cell, a range), posing no direct threat to the detainee or The centers policy allows use of force only 図 П П others, officers must try to resolve the situation without when no other reasonable alternative exist. resorting to force. Written policy asserts that calculated rather than immediate use \boxtimes П of force is feasible in most cases. The facility subscribes to the prescribed Confrontation Avoidance Procedures. The center has a clear grasp of the Ranking detention official, health professional, \boxtimes П confrontation avoidance procedure. and others confer before every calculated use of When a detainee must be forcibly moved and/or restrained, and there is time for a calculated use of force, staff uses the Use-of- \boxtimes П \Box Force Team Technique. • Under staff supervision. Staff members are trained in the performance of the Use-of-冈 П Force Team Technique. All use-of-force incidents are documented and reviewed. All use of force incidents are videotaped and sufficient documentation is provided \boxtimes П П which is reviewed by the centers command Staff: Do not use force as punishment; Attempt to gain the detainee's voluntary cooperation before resorting to force; The center subscribes to a minimal force Use only as much force as necessary to control \boxtimes П policy. the detainee: and Use restraints only when other nonmeans. confrontational including verbal persuasion, have failed or are impractical. Medication may only be used for restraint purposes when \boxtimes authorized by the Medical Authority as medically necessary. Use-of-Force Team follows written procedures that attempt to The center could not produce written prevent injury and exposure to communicable disease(s). procedures that detail how team members П 図 \Box attempt to prevent injury or exposure to communicable disease.

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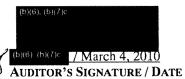
POLICY: THE U.S. DEPARTMENT OF HOMELAND SECURITY AUTHORIZES THE USE OF FORCE ONLY AS A LAST ALTERNATIVE AFTER ALL OTHER REASONABLE EFFORTS TO RESOLVE A SITUATION HAVE FAILED. ONLY THAT AMOUNT OF FORCE NECESSARY TO GAIN CONTROL FOR THE DETAINEE, TO PROTECT AND ENSURE THE SAFETY OF DETAINEES, STAFF AND OTHERS, TO PREVENT SERIOUS PROPERTY DAMAGE AND TO ENSURE INSTITUTION SECURITY AND GOOD ORDER MAY BE USED. PHYSICAL RESTRAINTS NECESSARY TO GAIN CONTROL OF A DETAINEE WHO APPEARS TO BE DANGEROUS MAY BE EMPLOYED WHEN THE DETAINEE.

| | YES | NO | NA. | REMARKS | | | | | | | | |
|---|-------------|--------|-----|---|--|--|--|--|--|--|--|--|
| Standard procedures associated with using four-point restraints | | | | | | | | | | | | |
| include: | | | | | | | | | | | | |
| Soft restraints (e.g., vinyl); | | | | | | | | | | | | |
| Dressing the detainee appropriately for the | | | | | | | | | | | | |
| temperature; | | | | | | | | | | | | |
| A bed, mattress, and blanket/sheet; | | | | | | | | | | | | |
| Checking the detainee at least every 15 minutes; | \boxtimes | | П | | | | | | | | | |
| Logging each check; | | | | | | | | | | | | |
| Turning the bed-restrained detainee often enough | | | | | | | | | | | | |
| to prevent soreness or stiffness; | | | | | | | | | | | | |
| Medical evaluation of the restrained detainee | | | | | | | | | | | | |
| twice per eight hour shift; and | | | | | | | | | | | | |
| When qualified medical staff is not immediately | | | | | | | | | | | | |
| available, staff position the detainee "face-up". | | | | | | | | | | | | |
| The shift supervisor monitors the detainee's position/condition | | | | | | | | | | | | |
| every two hours. | \boxtimes | | | | | | | | | | | |
| He/she allows the detainee to use the rest room at | | _ | _ | _ | | | | | | | | |
| these times under safeguards. | <u> </u> | | | | | | | | | | | |
| All detainee checks are logged. In immediate-use-of-force situations, staff contacts medical | | | | C 1 1 1 C 1 C 1 1 C C 1 | | | | | | | | |
| staff once the detainee is under control. | \boxtimes | | | Center policy provides for medical staff to attend use of force situations. | | | | | | | | |
| When the OIC authorizes use of non-lethal weapons: | | | | attend use of force situations. | | | | | | | | |
| Medical staff is consulted before staff use pepper | | | | | | | | | | | | |
| spray/non-lethal weapons. | \boxtimes | П | | | | | | | | | | |
| Medical staff reviews the detainee's medical file | | | | | | | | | | | | |
| before use of a non-lethal weapon is authorized. | | | | | | | | | | | | |
| Special precautions are taken when restraining pregnant | | | | | | | | | | | | |
| detainees. | \boxtimes | | | | | | | | | | | |
| Medical personnel are consulted | <u> </u> | | | | | | | | | | | |
| Protective gear is worn when restraining detainees with open | <u> </u> | | | | | | | | | | | |
| cuts or wounds. | \boxtimes | | | | | | | | | | | |
| Staff documents every use of force and/or non-routine | \boxtimes | | | | | | | | | | | |
| application of restraints. | | | | | | | | | | | | |
| It is standard practice to review any use of force and the non- | \boxtimes | | | | | | | | | | | |
| routine application of restraints. | | | | | | | | | | | | |
| All officers receive training in self-defense, confrontation- | | | | All staff receive training in self defense | | | | | | | | |
| avoidance techniques and the use of force to control detainees. | \boxtimes | | | and confrontation avoidance techniques | | | | | | | | |
| Specialized training is given and Officers are | | _ | | during initial hire and annually. | | | | | | | | |
| certified in all devices they use. | | | | | | | | | | | | |
| In SPCs, is the Use of Force form is used? In other facilities | \boxtimes | | | | | | | | | | | |
| (IGSAs / CDFs) is this form or its equivalent used? | | | | | | | | | | | | |
| ACCEPTABLE DEFICIENT | | T-RISE | ζ. | REPEAT FINDING | | | | | | | | |

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The center does not use tasers. The center does use chemical agents (OC), and issues a 9mm sidearm for transfers and a shotgun when outside yard occurs.

The center should include written procedures for use of force team members to prevent injuries and avoid exposure to communicable diseases.



STAFF PESTING TO MYNHIGH TONS

POLICY: PROCEDURES MUST BE IN PLACE TO ALLOW FOR FORMAL AND INFORMAL CONTACT BETWEEN KEY FACILITY STAFF AND ICE AFF AND ICE DETAINEE AND TO PERMIT DETAINEES TO MAKE WRITTEN REQUESTS TO ICE STAFF AND RECEIVE AN ANSWER IN AN ACCEPTABLE TIME FRAME.

| ACCEPTABLE HAME. | 1 | | 1 | |
|---|-------------|----|------|---|
| Components | YES | No | NA : | REMARKS |
| The ICE Field Office Director ensures that weekly announced and unannounced visits occur at the IGSA. | | | | ICE personnel from the St. Louis office visit the center on a weekly basis as documented in the entry logbook. |
| Detention and Deportation Staff conduct scheduled weekly visits with detainees held in the IGSA. | \boxtimes | | | |
| Scheduled visits are posted in ICE detainee areas. | | ⊠ | | The weekly schedule is not posted in the housing units or any detainee area. |
| Visiting staff observe and note current climate and conditions of confinement at each IGSA. | ⊠ | | | ICE personnel complete a prepared checklist during their weekly visit which includes a notation on current climate and conditions of confinement. |
| ICE information request Forms are available at the IGSA for use by ICE detainees. | \boxtimes | | | Equivalent request forms are available in each housing unit. |
| The IGSA treats detainee correspondence to ICE staff as Special Correspondence. | | | | Detainee correspondence is faxed to the Chicago ICE Office by center personnel on a routine basis. |
| ICE staff responds to a detainee request from an IGSA within 72 hours. | | ⊠ | | A review of ICE detainee correspondence for each month dating back to August, 2009 reflects all detainee requests are not responded to within 72 hours. Overall response rate within the prescribed time period was reported as approximately 13% for the identified period reviewed. |
| ICE detainees are notified in writing upon admission to the facility of their right to correspond with ICE staff regarding their case or conditions of confinement. | | | | Written notification is provided in the detainee handbook. |
| ☐ ACCEPTABLE ☐ DEFICIENT | AT-RISE | ζ | | REPEAT FINDING |

REMARKS:

ICE detainee requests are not addressed in a timely manner. The Tri-County Justice and Detention Center falls under the jurisdiction of the ICE Chicago Field Office. However, due to its distance from the Chicago Office, staff from the St. Louis office are assigned to conduct weekly visits to the center for the primary purpose of checking center service availability, access and delivery, such as the functional operation of the telephone system and specific numbers. However, these St. Louis staff do not address detainee requests/questions/personal concerns during their visits to the facility. Detainees are required to write a letter to the ICE Chicago Office for a response to their requests.

All ICE detainee requests received at the center are faxed to the ICE Chicago office on a regular basis, and the date the fax is sent is logged and the date a response is received is logged. All responses to detainee requests are not received within the required 72 hours. Detainee requests identified from August 1, 2009 to February 28, 2010 reflected approximately 13% of the 475 detainee requests ubmitted were responded to within 72 hours as documented in the center logbook.

Multiple detainee interviews identified consistent staff communication concerns regarding accessibility to appropriate ICE personnel.

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No ICE visiting schedule is posted in detainee areas.BEST COPY AVAILABLE

The standard cites in part under the section entitled Scheduled Contact with Detainees; "the purpose for these scheduled weekly visits to address detainees' personal concerns." Current weekly visits by staff from the St. Louis office do not normally include addressing detainee personal concerns.

/ March 4, 2010
AUDITOR'S SIGNATURE / DATE

DETAINER TRANSPER STANDARD

POLICY: ICE WILL MAKE ALL NECESSARY NOTIFICATIONS WHEN A DETAINEE IS TRANSFERRED. IF A DETAINEE IS BEING TRANSFERRED A THE JUSTICE PRISONER ALIEN TRANSPORTATION SYSTEM (JPATS), ICE WILL ADHERE TO JPATS PROTOCOLS. IN DECIDING WHETHER TO TRANSFER A DETAINEE, ICE WILL TAKE INTO CONSIDERATION WHETHER THE DETAINEE IS REPRESENTED BEFORE THE IMMIGRATION COURT. IN SUCH CASES, THE FIELD OFFICE DIRECTOR WILL CONSIDER THE DETAINER'S STAGE WITHIN THE REMOVAL PROCESS, WHETHER THE DETAINEE'S ATTORNEY IS LOCATED WITHIN REASONABLE DRIVING DISTANCE OF THE FACILITY, AND WHERE THE IMMIGRATION COURT PROCEEDINGS ARE TAKING PLACE. COMPONENTS YES No NA. REMARKS When a detainee is represented by legal counsel or a legal representative, and a G-28 has been filed, the representative of record is notified by the detainee's Deportation Officer. 冈 П П The notification is recorded in the detainee's file; and When the A File is not available, notification is noted within Notification includes the reason for the transfer and the location of the \boxtimes \Box new facility. The deportation officer is allowed discretion regarding the timing of Deportation staff provides 冈 П П the notification when extenuating circumstances are involved. appropriate notification. The attorney and detainee are notified that it is their responsibility to \boxtimes notify family members regarding a transfer. Facility policy mandates that: • Times and transfer plans are never discussed with the detainee prior to transfer; The detainee is not notified of the transfer until immediately \boxtimes prior to departing the facility; and The detainee is not permitted to make any phone calls or have contact with any detainee in the general population. The detainee is provided with a completed Detainee Transfer \boxtimes П otification Form. Form G-391 or equivalent authorizing the removal of a detainee from 図 П \Box a facility is used. For medical transfers: The Detainee Immigration Health Service (or IGSA) (DIHS) Medical Director or designee approves the transfer; No reported medical transfers Medical transfers are coordinated through the local ICE 冈 П \Box were cited in the past 12 office; and months. A medical transfer summary is completed and accompanies the detainee. Detainees in ICE facilities having DIHS staff and medical care are transferred with a completed transfer summary sheet in a sealed No DIHS staff is assigned to the \Box П \boxtimes envelope with the detainee's name and A-number, and the envelope is center. marked Medical Confidential. For medical transfers, transporting officers receive instructions \boxtimes П regarding medical issues. Detainee's funds, valuables, and property are returned and transferred \boxtimes \Box П with the detainee to his/her new location. Transfer and documentary procedures outlined in Section C and D are \boxtimes \Box П followed. Meals are provided when transfers occur during normally schedule Meals are routinely provided meal times. due to the normal distance \boxtimes П traveled which routinely includes 350 miles. An A File or work folder accompanies the detainee when transferred \boxtimes \Box o a different field office or sub-office. iles are forwarded to the receiving office via overnight mail no later

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X

than one business day following the transfer.

REMARKS:

Detainee transfers are provided by staff assigned to the center.

Appropriate notification is provided by ICE personnel.

/ March 4, 2010
AUDITOR'S SIGNATURE / DATE